ADVANTECH

Hardware Manual

Industrial Cellular Router

ICR-2834

Used symbols

⚠️ *Danger* – Information regarding user safety or potential damage to the router.

⚠️ *Attention* – Problems that can arise in specific situations.

ℹ️ *Information* – Useful tips or information of special interest.

CE UKCA TÜVRheinland COTI ISO 9001

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1. Product Overview

1.1 Product Introduction

Industrial cellular router ICR-2834 is designed for wireless communication in mobile networks that use traditional cellular technologies.

The primary purpose of this router is its use in the Category 4 (**Cat.4**) services on the cellular **LTE** network. Cat.4 rated router is capable of achieving typical speeds in 4G coverage areas where the network is enabled with 20 MHz of contiguous spectrum.

The peak **downlink** data rate for Category 4 is approximately **150 Mbps**. In the **uplink**, LTE Category 4 provides a peak data rate of **50 Mbps**.

The router, which may have a **metal** or **plastic** box, is equipped with two independently configurable **Ethernet ports**, two **Mini SIM slots** (2FF), main and diversity cellular **antenna connectors**, two **RS232** or two **RS485** independently selectable serial ports, four **digital inputs** together with two **digital outputs**, with one **USB 2.0** host interface and with **LEDs for status** indication. It is equipped with either **dual-band WiFi** or **GNSS** module depending on the configuration of the router.

The router provides **diagnostic functions**, which include automatically monitoring the PPP connection, automatic restart in case of connection losses, **Low Power Mode** and **hardware watchdog** that monitors the router status.

The router supports **VPN tunnel** creation using various protocols to ensure safe communications. The router provides diagnostic functions which include automatic monitoring of the wireless and wired connections, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status.

With open Linux platform and wide possibilities of programming customer SW applications in **Python**, **C/C++**. The Advantech existing app library **Router Apps** (formerly *User modules*) with apps already developed to enhance specific router functionality including industrial protocol conversions and support of IoT platforms such as **MS Azure**, **Cumulocity**, **ThingWorx**, and others are supported on the router.

Examples of possible applications

- mobile office
- fleet management
- security system
- telematic
- telemetric
- remote monitoring
- vending and dispatcher machines

1.2 Product Usage Examples

Access to the Internet from LAN

- This example illustrates a typical case when the cellular router is used to access the Internet through the cellular network.

- Not supported by LAN routers without a cellular interface.
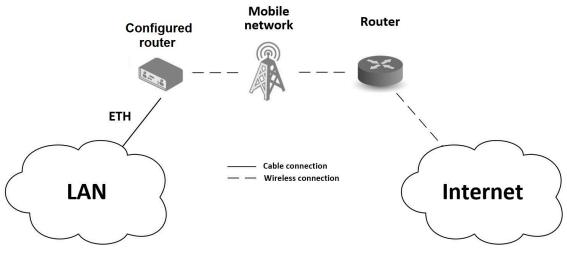
Figure 1: Access to the Internet from LAN

Backed up access to the Internet (from LAN)

- This example illustrates the function of backing up the access to the Internet for a cellular router.

- The access can be backed up by a PPPoE connection, Ethernet wired connection, or by WiFi (for models supporting WiFi).
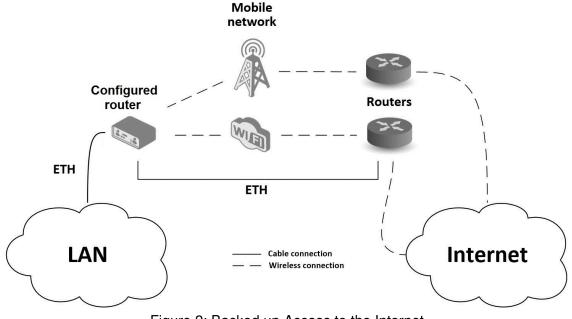
Figure 2: Backed up Access to the Internet

Secure networks interconnection or using VPN

- This example illustrates the secure VPN tunnel interconnection between the configured Advantech router and a router of a remote network behind the Internet. The cellular network is used to connect the configured router to the Internet.
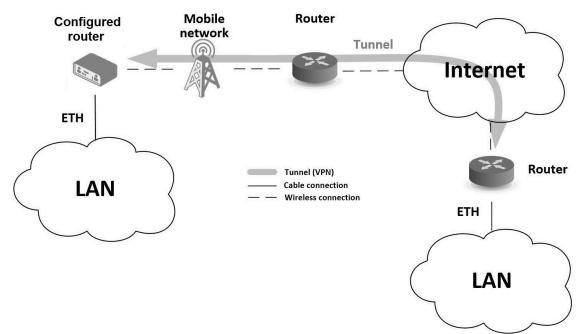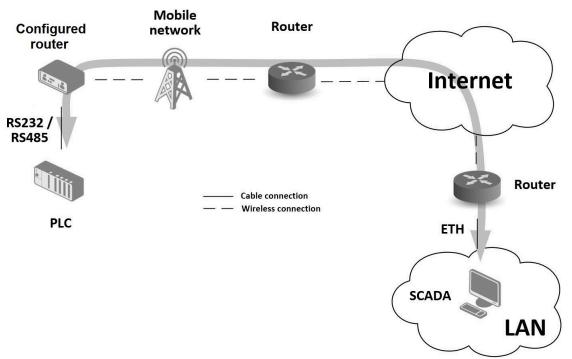
Figure 3: Using VPN Tunnel

Serial Gateway

- This example illustrates the situation when the configured Advantech router provides access to a PLC device connected by a serial interface to this router.

- The PLC device can be controlled from a remote local network running the SCADA system, for instance. This device is accessible on the entire Internet network. Supported only by a router equipped with a serial interface.

Figure 4: Serial Gateway

1.3 Hardware Overview

The router case preview is shown in Figure 5. A short description of hardware parts of the router is listed in Table 1, including the links to the chapters with a detailed description. For a router in a plastic box, the description of the components is similar.
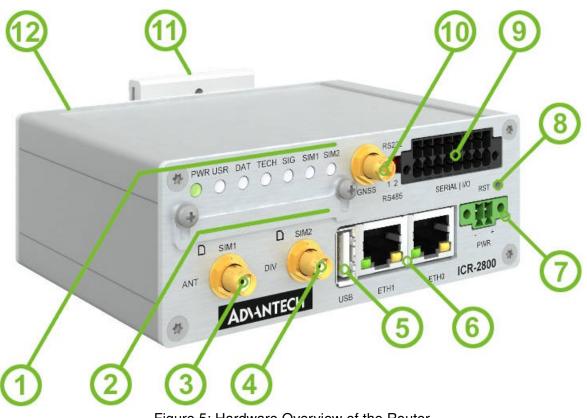
Figure 5: Hardware Overview of the Router

#	Item/Caption	Type	Description
1	LEDs	-	Status LED indication; see Chapter 2.9.
2	SIM slots	Mini SIM	Two SIM card slots; see Chapter 2.1.
3	ANT	SMA	Connector for the first main antenna of the cellular module; see Chapter 2.2 and Chapter 4.4 for cellular module parameters.
4	DIV	SMA	Connector for the first diversity antenna of the cellular module; see Chapter 2.2 and Chapter 4.4 for cellular module parameters.
5	USB	USB-A	USB-A type socket connector; see Chapter 2.8.
6	ETH0, ETH1	RJ45	100 MB Ethernet connection for the firts and second LAN; see Chapter 2.3.
7	PWR	2-pin terminal	Power supply socket; see Chapter 2.4.

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#	Item/Caption	Type	Description
8	RST	-	Button to reboot the router or to restore the default configuration; see Chapter 2.10.
9	SERIAL | I/O	16-pin terminal	RS232, RS485, binary inputs, and binary outputs interfaces. See Chapter 2.7 for more information, Chapter 4.7 for I/O parameters, and Chapter 4.8 for serial interface parameters.
10	WiFi or GNSS	SMA or RP-SMA female	Based on router configuration; WiFi or GNSS antenna connector. See Chapter 2.2 for more information, Chapter 4.6 for GNSS parameters and Chapter 4.5 for WiFi parameters.
11	DIN clip	-	DIN rail clip, included as standard accessories; see Chapter 1.9.
12	Grounding screw	M3	Pay attention to proper grounding of model with metal box; see Chapter 2.4.

Table 1: Hardware Overview of the Router

1.4 Order Codes

Order codes overview is shown in the table below.

Order code	Configuration
ICR-2834**G**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers
ICR-2834**GP**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers
ICR-2834**GA01**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **accessories** with Ethernet cable, two cellular antennas, and **EU power supply**
ICR-2834**GPA01**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **accessories** with Ethernet cable, two cellular antennas, and **EU power supply**
ICR-2834**GA02**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **accessories** with Ethernet cable, two cellular antennas, and **UK power supply**
ICR-2834**GPA02**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **accessories** with Ethernet cable, two cellular antennas, and **UK power supply**
ICR-2834**W**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**
ICR-2834**WP**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**
ICR-2834**WA01**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**, **accessories** with Ethernet cable, two cellular with one WiFi antennas, and **EU power supply**
ICR-2834**WPA01**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**, **accessories** with Ethernet cable, two cellular with one WiFi antennas, and **EU power supply**
ICR-2834**WA02**	metal box, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**, **accessories** with Ethernet cable, two cellular with one WiFi antennas, and **UK power supply**
ICR-2834**WPA02**	**plastic box**, LTE Cat.4 with 3G/2G fallback module, **GNSS**, ETH0, ETH1, USB, four binary inputs, two binary outputs, two SIM readers, **dual-band WiFi**, **accessories** with Ethernet cable, two cellular with one WiFi antennas, and **UK power supply**

Table 2: Order Codes Overview

1.5 Product Revisions

For the product revision history, see the table below. The revision number is printed on the packaging and product labels.

The router GUI can also display the product revision under *Status -> General -> System Information -> Product Revision*. Please note that the default revision (Rev.1.0) is unavailable here.

Rev.#	Description
1.0	Initial version (revision number not printed on the labels).
2.0	WiFi support added to the mainboard; see PCN-2023-10 for details.
2.1	Not released for this model.

Table 3: HW Revisions History

1.6 Package Contents and Accessories

Table 4 refers to router package contents and other accessories, which depend on the order code; see Chapter 1.4. You can order an accessory separately; use the order code mentioned.

Description	Figure	Q'ty
Router in metal or plastic box		1 pc
DIN rail clip with screws (screws differ for metal and plastic versions)		1 set
2-pin terminal block for power supply (deployed on the router)		1 pc
16-pin terminal block for serial and I/O interfares (deployed on the router)		1 pc
Printed *Quick Start Guide Leaflet*		1 pc
Ethernet cross cable of length 1.5 m. Order code: *BB-KD-ETH*		0 / 1 pc
5G/LTE Antenna (SMA male). Order code: *ANT-LTE5G-025*		0 / 2 pcs

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Description	Figure	Q'ty
WiFi Antenna (RP-SMA male). Order code: *BB-AW-A2458G-FSRPK*		0 / 1 pc
Wall mount power supply, 12V/1A with EU plug. Order code: *BB-RPS-v2-EU*		0 / 1 pc
Wall mount power supply, 12V/1A with UK plug. Order code: *BB-RPS-v2-UK*		0 / 1 pc
Wall mount power supply, 12V/1A with US plug. Order code: *BB-RPS-v2-US*		0 / 1 pc

Table 4: Contents of Package

1.7 Product Dimensions

For the dimensions of the product in metal and plastic boxes see the figures below. Note that all sizes are measured in millimeters.

Variant with Metal Box
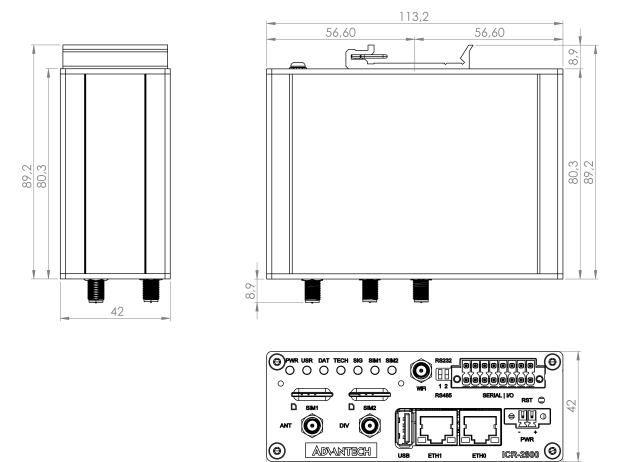
Figure 6: Metal Box – Top, Side and Front View

Variant with Plastic Box
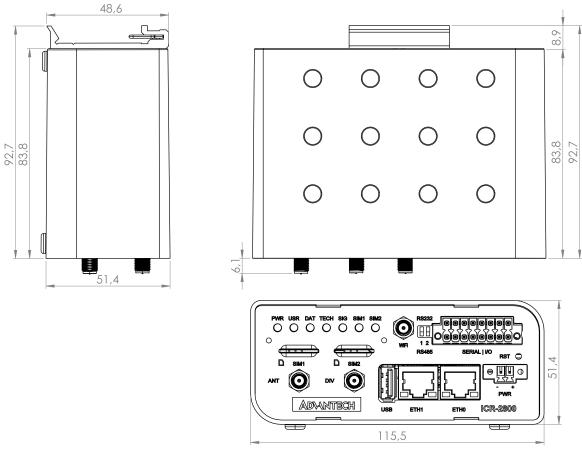
Figure 7: Plastic Box – Top, Side and Front View

1.8 Mounting Recommendations

The router can be placed:

- on a flat surface,
- on a DIN rail EN 60715 with the metal DIN rail clip (see Chapter 1.9)

For most applications with a built-in router within a switchboard, it is possible to recognize two kinds of environments:

- A non-public, industry environment of low voltage with high interference,
- a public environment of low voltage and without high interference.

For both of these environments, it is possible to mount the router to a switchboard, after which there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.

> **!** In compliance with the EN 61439-1:2011 specification, it is necessary to observe the following assembly instructions for a router attached to a switchboard:

- For whip antennas it is recommended to observe a minimum distance of 6 cm from cables and metal surfaces on every side in order to avoid interference. When using an external antenna separate from the switchboard it is necessary to fit a lightning conductor.

- When mounting a router on sheet-steel we recommend using a cable antenna.

- For all cables, we recommend to bind the bunch, and for this we recommend:

  – The length of the bunch (the combination of power supply and data cables) should be a maximum 1.5 m. If the length of data cables exceeds 1.5 m or if the cable is leading towards the switchboard, we recommend installing surge protectors.

  – Data cables must not have a reticular tension of $\sim$ 230 V/50 Hz or $\sim$ 120 V/60 Hz.

- Sufficient space must be left between each connector for the handling of cables,

- To ensure the correct functioning of the router we recommend the use of an earth-bonding distribution frame for the grounding of the grounding screew, see Chapter 2.4.

1.9 DIN Rail Mounting

The DIN rail clip is suitable for a DIN rail according to EN 60715 standard only. There are four possible positions of the clip as shown in Figure 8.

i The DIN rail clip is the same for the metal and plastic router box. It just differs by the screws used.

! When mounting the DIN rail clip, tighten the screws with max. torque of 0.4 Nm.
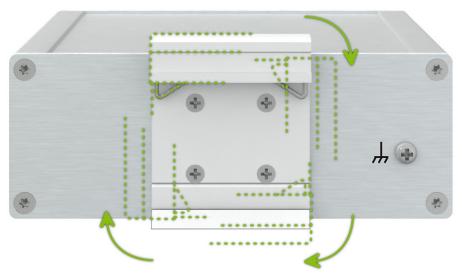
Figure 8: Position of the DIN Rail Clip

To remove the router from the DIN rail it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail, see Figure 9.
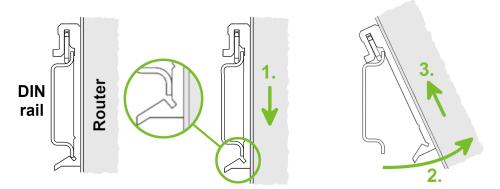
Figure 9: Removing Router from the DIN Rail

1.10 Product Label

The figure below shows an example of the product labels with all the information printed on them.
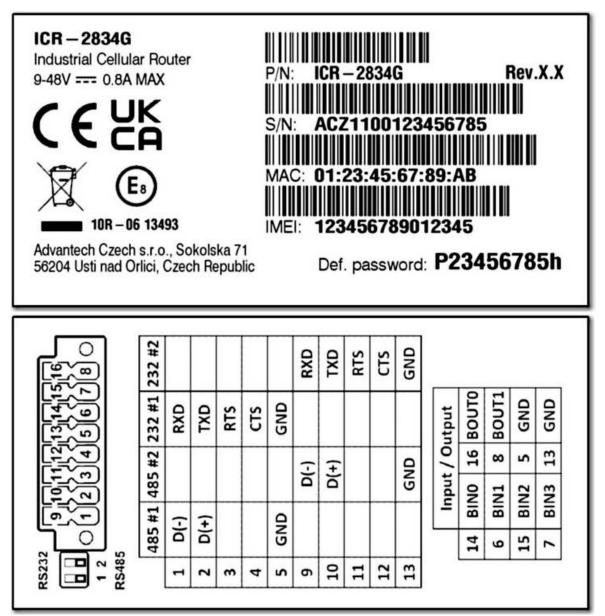
Figure 10: Product Label

2. Hardware Functionality

See Chapter 1.3 for an overview of the product's hardware. Table 1 provides a concise description of the hardware, along with links to chapters offering detailed explanations.

2.1 SIM Card Slots

Slots for two SIM cards are located on the router beneath a metal cover. If you plan to use this device for cellular network communication, insert an activated data-provisioned SIM card into the SIM card reader.

You have the option to install two SIM cards simultaneously for utilizing the switching feature. The SIM cards can have different Access Point Names (APNs) configured. The procedure for changing SIM cards is outlined below. If the SIM requires a PIN, input it in the router's web interface (*Administration -> Unlock SIM Card*).

i Type of SIM card: Mini SIM (2FF) 25.0 x 15.0 x 0.76 mm.

Inserting the SIM card:

- Always disconnect the router from the power supply before handling the SIM card.
- Release the two screws on the SIM card cover and swipe up the cover.
- To remove an inserted SIM card, use the flat end of a spudger or your fingernail to press the SIM card slightly into its slot until you hear a click. Upon hearing the click, release the card, and it will pop out of its slot.
- To insert a SIM card, push the card into the slot until it clicks into place.
- Swipe down the cover and tighten the cover screws.

Figure 11: SIM Cards Insertion

2.2 Antennas

Connect cellular antennas to the router to main (ANT) and diversity (DIV) SMA female connectors on the front panel. Based on router configuration, connect the WiFi or GNSS antenna to the WiFi/GNSS RP-SMA/SMA female connector on the front panel.

> ⚠️ Only run the router with a cellular antenna connected to the main antenna connector, as the energy from the transmission is effectively reflected by the open end and can damage the equipment.

ℹ️ The DIV cellular antenna is required for the MIMO DL functionality.

ℹ️ Recommended tightening moment for screwing the antenna to the SMA female connectors is 0.9 Nm.

2.3 Ethernet Interfaces

The panel socket of RJ45 is used for Ethernet interface. The pinout of the socket is shown in Figure 12 and described in Table 5.
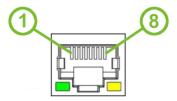
Figure 12: Ethernet Connector Pinout

Pin	Signal mark	Description
1	Tx+	Transmit Data+ (positive pole)
2	Tx-	Transmit Data- (negative pole)
3	Rx+	Receive Data+ (positive pole)
4	—	—
5	—	—
6	Rx-	Receive Data- (negative pole)
7	—	—
8	—	—

Table 5: Ethernet Connector Pinout Description

ℹ️ The isolation barrier of the Ethernet ports against the ground is 1500 V.

2.4 Power Supply

The pins of power supply are physically connected to the 6-pin terminal block panel socket located on the left panel. The connection of power supply is shown in Figure 13 and described in Table 6.
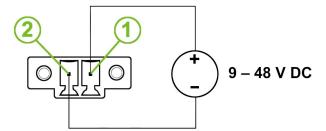
Figure 13: Connection of Power Supply

Pin	Signal mark	Description
1	PWR(+)	Positive pole of DC supply voltage (+9 to +48 V DC)
2	PWR(-)	Negative pole of DC supply voltage

Table 6: Power Supply Pinout

Required power supply voltage for the router is between +9 V and +48 V DC, see the connection scheme on Figure 13. Protection against reversed polarity without signaling is built into the router. For correct operation it is necessary that the power source is able to supply a peak current of 1 A.

> Unit has to be supplied by a power supply specified as a Limited Power Source (LPS) or CEC/NEC Class 2 source of supply.

All metal parts of the router in a metal box, including the box itself, are connected with the negative pole of the power supply (common pole). If recommended for the installation environment, protect the router by grounding it properly by the grounding screw, see Figure 14.
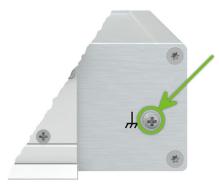
Figure 14: Position of the Grounding Screw

2.5 Low Power Mode

> ! In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use LPM mode prior to powering down the entire router.

LPM (Low Power Mode) is a router mode where the router is in sleep mode with minimal power consumption; see Chapter 4.1 for the LPM consumption. The router can be woken up from this mode by a signal applied to the BIN1 input or after a predetermined period of time. Putting the router into LPM mode can be done using the `lpm` command, see Commands and Scripts application note for more details.

2.6 I/O Port Interfaces

The pins of I/O interface are physically connected to the 16-pin terminal block panel socket. The pinout of the I/O interface is described in Figure 15 and Table 7.
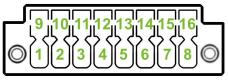
Figure 15: I/O Connector Pinout

Pin	Signal mark	Description
14	BIN0	The first binary input
6	BIN1	The second binary input
15	BIN2	The third binary input
7	BIN3	The fourth binary input
16	BOUT0	The first binary output
8	BOUT1	The second binary output
5, 13	GND	Ground (common negative pole)

Table 7: I/O Ports Pinout

The I/O interface is not eletrically isolated from the router.

The I/O user interface is designed for binary input processing and binary output control. For detailed electrical parameters see Chapter 4.7. The functional scheme of connection for the binary input and binary output is in Figure 16.
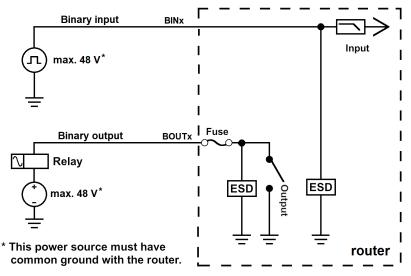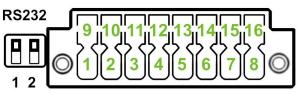
Figure 16: Functional Scheme of the Binary Interface

2.7 Serial Interfaces

Two independently switchable serial interfaces are connected to the 16-pin terminal block panel socket. Both interfaces can be switched independently to the RS232 or RS485 serial interfaces by the switch located on the left of the terminal socket.

If a switch is switched to the upper position, the corresponding serial interface is switched to operate as RS232; see Figure 17, Table 8, and Table 9.

Figure 17: Both interfaces in RS232 mode
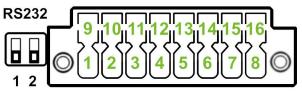
Pin	Signal mark	Description
1	RXD	Received Data
2	TXD	Transmit Data
3	RTS	Request to Send
4	CTS	Clear to Send
5	GND	Ground

Table 8: Connection of the first serial interface switched to RS232 mode

Pin	Signal mark	Description
9	RXD	Received Data
10	TXD	Transmit Data
11	RTS	Request to Send
12	CTS	Clear to Send
13	GND	Ground

Table 9: Connection of the second serial interface switched to R232 mode

If a switch is switched to the down position, the corresponding serial interface is switched to operate as RS485; see Figure 18, Table 10, and Table 11.

Figure 18: Both interfaces in RS485 mode

Pin	Signal mark	Description
2	D (+)	In/Out
1	D (-)	In/Out
5	GND	Ground

Table 10: Connection of the first serial interface switched to RS485 mode

Pin	Signal mark	Description
10	D (+)	In/Out
9	D (-)	In/Out
13	GND	Ground

Table 11: Connection of the second serial interface switched to RS485 mode

i The serial interfaces are not eletrically isolated from the router.

2.8 USB Port

There is one USB 2.0 host port with a USB-A type socket. The router supports USB Mass Storages and FTDI serial converters. For guidance on how to address an unsupported FTDI chip, refer to the Commands and Scripts application note, specifically the chapter on *How to Use Unsupported FTDI Chip*.

ℹ The USB port is designed to disable on overload to prevent potential damage (occurs when a connected device draws excessive current). The port is re-enabled after the router is rebooted.

Mounting USB Flash Drive to the System

To access a USB flash drive in the router's system, it must be mounted. Follow these steps to mount the drive:

- Use the *dmesg* command to view the list of recently connected devices.

- Identify the entry for the USB flash drive in the command's output, for example:
  ```
  sda: sda1
  ```

- To mount the drive to the *mnt* directory, use the *mount* command:
  ```
  mount /dev/sda1 /mnt
  ```

ℹ For more information about the commands for creating, mounting, checking, and unmounting a file system on a USB Flash Drive, consult the application note for the Ext4_tools router app.

USB Socket Pinouts

The USB socket pinouts are described in Figure 19 and Table 12.
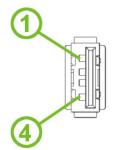
Figure 19: USB Connector Pinout

Pin	Signal mark	Description	Data flow direction
1	+5 V	Positive pole of 5 V DC supply voltage, 0.5 A	
2	USB data -	USB data signal – negative pole	Input/Output
3	USB data +	USB data signal – positive pole	Input/Output
4	GND	Negative pole of DC supply voltage	

Table 12: USB Connector Pinout

2.9 LED Status Indication

There are LED indicators on the front panel of the router to provide router status information. Moreover, ETH connector, has two additional LEDs providing information about the port status.

Caption	Color	State	Description
PWR	Green	On	The router is booting up.
	Green	Blinking	The router booted up and is ready.
	Green	Fast blinking	The router firmware is being updated.
USR	Green	—	The function of this LED is user-defined.
DAT	Green	Blinking	Cellular communication is in progress.
TECH	Green	On	The active SIM uses 4G technology.
	Orange	Blinking	The active SIM uses 3G technology.
	Red	Fast blinking	The active SIM uses 2G technology.
SIG	Green	On	Good cellular signal.
	Orange	Blinking	Fair cellular signal.
	Red	Fast blinking	Poor cellular signal.
SIM1	Green	On	SIM1 is active for the cellular connection.
	Red	Fast blinking	A SIM1 issue (missing card or PIN not entered).
SIM2	Green	On	SIM2 is active for the cellular connection.
	Red	Fast blinking	A SIM1 issue (missing card or PIN not entered).
ETH0	Green	On	Selected 100 Mbps bit rate.
ETH1	Green	Off	Selected 10 Mbps bit rate.
ETH0	Orange	On	The network cable is connected.
ETH1	Orange	Brief off blinks	Data transmission.
	Orange	Off	The network cable is not connected.

Table 13: LED Status Indication

2.10 Reset Functions

⚠️ Before initiating a factory reset on the router, consider creating a backup of its configuration.

The *RST* button serves three different purposes:

- **Reset**: Hold the *RST* button for **less than 4 seconds**; the router will reboot, applying its customized configuration. You can also trigger the router reset by selecting the *Reboot* menu option in the router web GUI.

- **Factory Reset**: To restore the router to its default factory configuration, press and hold the *RST* button for **more than 4 seconds**. The *PWR* LED will turn off and then back on. It's recommended to hold the *RST* button for an additional 1 second after the PWR LED comes on.

- **Emergency Factory Reset**: If the router fails to boot due to incorrect configuration, power off the router by disconnecting its power supply. Then, while holding the *RST* button, power on the router and continue holding the *RST* button for **at least 10 seconds**. This action will reset the router's configuration to the default settings.

ℹ️ Use a narrow screwdriver or any small tool to press the *RST* button.

Figure 20: Resetting the Router

3. First Use

3.1 Accessories Connection

Before putting the router into operation, make sure to connect all the components required for running your applications. Refer to Chapter 1.3 for an overview of the hardware. Also, remember to insert a SIM card for the cellular connection as explained in Chapter 2.1.

> ⚠ Ensure you do not operate the router without an antenna connected to the main antenna connector. Transmitting energy is effectively reflected by the open end, which could potentially damage the equipment.

3.2 Router Configuration

You can perform the initial configuration of the router using a web browser on your PC. This interface allows for router monitoring, configuration, and administration.

Begin by connecting the power supply to the router (refer to Chapter 2.4). The router will initiate its boot process. By default, the router will automatically establish a connection to the default Access Point Name (APN) of the inserted SIM card. Ensure your PC is configured to obtain IP settings automatically from the network. Connect your PC's network card to the default LAN interface of the router, Ethernet port ETH0. The DHCP server will assign an IP address to your PC.

To access the router's web interface, enter the following address in your web browser: `https://192.168.1.1`. Please note that using the HTTPS protocol for secure communication over the network is mandatory.

There is just the `root` **user account** created on the router by default. Check the **product label** on the router for the **default password**[1] Access the web interface by logging in with the `root` user and the corresponding password. Successful login grants access to the router's web interface. Consult the router **Configuration Manual** [1] for detailed descriptions and examples of router configuration.

> ⚠ After logging on to the device for the first time, we strongly recommend changing the default password due to security reasons.

> ⚠ For security reasons, we recommend regularly updating the router's firmware to the latest version. Downgrading the firmware to an older version than the production version or uploading firmware intended for a different device may cause the device's malfunction.

> ⚠ All routers have the *WebAccess/DMP* client pre-installed by default. The activated client periodically uploads router identifiers and configuration to the *WebAccess/DMP* server. See the configuration manual [1], chapter *Basic Information -> WebAccess/DMP Configuration*, for more information.

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[1]If the router's label lacks a unique password, use the password `root`.

4. Technical Specifications

4.1 Basic Parameters

Parameter		Description
Temperature range	Operating Storage	-40 °C to +75 °C -40 °C to +85 °C
Humidity	Operating Storage	5 to 95 % relative humidity non condensing 5 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		9 to 48 V DC
Battery for RTC		CR1225
Consumption for non-WiFi (WiFi) version	Idle Average Maximum LPM mode	1.9 W (2.3 W) 3.5 W (4.0 W) 7.4 W (7.7 W) 6 mW
Dimensions of device w/o clip		113,2 × 80,3 × 42 mm (metal box) 117 × 83,8 × 51,4 mm (plastic box)
DIN rail clip specification		DIN 35 mm, EN 60715
Weight		300 g (metal box) 240 g (plastic box)
Antenna connectors	ANT, DIV WiFi GNSS	SMA female connectors for LTE – 50 Ω RP-SMA female connector for WiFi – 50 Ω SMA female connector for GNSS – 50 Ω
Interfaces	ETH0 ETH1 USB SERIAL & I/O	RJ-45 socket for 10/100 Mbps Ethernet RJ-45 socket for 10/100 Mbps Ethernet USB-A socket 16-pin socket for I/O and two serial interfaces

Table 14: Basic Parameters

4.2 Standards and Regulations

The router complies with the following standards and regulations:

Parameter	Description
Radio	EN 301 511, EN 301 908-1, EN 301 908-2, EN 301 908-13, EN 303 413, EN 301 893, EN 300 328
EMC	EN 301 489-1, EN 301 489-17, EN 301 489-19, EN 301 489-52, EN 61000-4-2, EN 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-4-11, EN 61000-6-2, EN 61000-6-3, EN 55032
Safety	IEC 62368-1, IEEE 802.3
Transportation	E-Mark (E8), homologation number: 10R-06 13493
National	CE, UKCA compliant
Environmental	REACH, RoHS3 and WEEE compliant

Table 15: Standards and Regulations

4.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure	CD ±6 kV, L3 AD ±8 kV, L3
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m, 80 MHz – 1 GHz, LX 10 V/m, 1 GHz – 6 GHz, L3
Fast transient	EN 61000-4-4	DC ETH - FTP RS232 RS485 Binary input Binary output AC/DC	±1 kV, 5/50Tr/Th ns, 100 kHz, L2 ±1 kV, 5/50Tr/Th ns, 100 kHz, L3 ±1 kV, 5/50Tr/Th ns, 100 kHz, L3 ±1 kV, 5/50Tr/Th ns, 100 kHz, L3 ±1 kV, 5/50Tr/Th ns, 100 kHz, L3 ±1 kV, 5/50Tr/Th ns, 100 kHz, L3 ±2 kV, 5/50Tr/Th ns, 100 kHz, L3
Surge	EN 61000-4-5	DC ETH AC/DC	±1 kV,1,2/50(8/20) Tr/Th us L2 ±1 kV,1,2/50(8/20) Tr/Th us L2 ±2 kV,1,2/50(8/20) Tr/Th us L3
RF conducted	EN 61000-4-6	DC ETH RS232 RS485 I/O AC/DC	10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3
Dips & interruptions	EN 61000-4-11	AC/DC	dip 0% 0,5cycle, 0% 1 cycle, 70% 25 cycles, interuption 0% 250 cycles
Radiated emission	EN 55032	Enclosure DC ETH RS232 RS485 AC/DC	Cl. B,30MHz-1GHz,1GHz-6GHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz

Table 16: Type Tests and Environmental Conditions

4.4 Parameters of Cellular Module

Parameter	Description
Antenna	**Connector type:** SMA **Impedance:** 50 Ω
LTE parameters	**LTE:** LTE Cat.4, 3GPP Rel. 10 **FDD frequencies:** B28 (700 MHz), B20 (800 MHz), B5 (850 MHz), B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz), B7 (2600 MHz) **Bit rates:** up to 150 Mbps (DL), 50 Mbps (UL)
HSPA+/UMTS parameters	**HSPA:** 3GPP Release 7 **UMTS:** 3GPP Release 4 **Supported frequencies:** B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz) **Bit rates:** max. 21 Mbps (DL) / 5.7 Mbps (UL)
EDGE/GPRS parameters	**Supported frequencies:** B5 (850 MHz), B8 (900 MHz) B3 (1800 MHz), B2 (1900 MHz) **Bit rates:** max. 237 kbps (DL) / 237 kbps (UL)

Table 17: Technical Parameters of Cellular Module

4.5 Parameters of WiFi

Parameter	Description
Supported Standards	IEEE802.11 ac/a/b/g/n 2.4 GHz / 5 GHz
Antenna connector	1x RP-SMA Input impedance: 50 Ω
Data Rate	802.11b: 1, 2, 5.5, 11Mbps 802.11a/g: 6, 9, 12, 18, 24, 36, 48, 54 Mbps 802.11n: Max. 72 Mbps @ 20 MHz channel 802.11n: Max. 150 Mbps @ 40 MHz channel
Frequency Ranges	2.4 GHz ISM Bands 2.412-2.472 GHz 5.15-5.25 GHz (FCC UNII-low band) for US/Canada and EU 5.25-5.35 GHz (FCC UNII-middle band) for US/Canada and EU 5.47-5.725 GHz for EU 5.725-5.825 GHz (FCC UNII-high band) for US/Canada
Modulation	DSSS, OFDM, DBPSK, DQPSK, CCK, 16-QAM, 64-QAM
2.4 GHz Channels	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13
5 GHz Channels	36, 38, 40, 42, 44, 46, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165
Type of Device	Access point (AP) (up to 8 clients) Station (STA) Multirole (STA&AP)
Security – Standards	WPA, WPA2, WPA3, 802.1X
Security – Encryption	WEP, TKIP, AES
TX Power	Max. 18 dBm @ 2.4 GHz Max. 15 dBm @ 5 GHz

Table 18: Technical Parameters of WiFi

4.6 Parameters of GNSS

Supported by models with GNSS only, see Chapter 1.4 Order Codes.

Parameter	Description
Protocol	NMEA
GNSS Systems	GPS, GLONASS, Beidou, Galileo
Antenna	Impedance: 50 Ω Connector type: SMA Power Mode: 3 V / 20 mA power supply for the active antenna Automatic power saving modes. DC feed bridge and control of power supply for active antenna.
Frequency	GPS: min. 1574.4 MHz, typ. 1575.42 MHz, max. 1576.4 MHz GLONASS: min. 1597.5 MHz, typ. 1575.42 MHz, max. 1605.9 MHz
Tracking Sensitivity (open sky)	GPS (active antena): -159 dBm GLONASS (active antenna): -158 dBm GPS (passive anttenna): -156 dBm GLONASS (passive antenna): -156 dBm
Acquisition Sensitivity (open sky)	GPS (active antena): -147 dBm GLONASS (active antenna): -146 dBm GPS (passive anttenna): -145 dBm GLONASS (passive antenna): -144 dBm
TTFF (av. at -130 dBm)	Warm: 28 s Cold: 32 s

Table 19: Technical Parameters of GNSS

4.7 Parameters of I/O Ports

Electrical characteristics of the binary input are in Table 20. Status of the binary input can be retrieved in the router's web interface (on the *General Status* page) or by the `status ports` and `io get` commands, see Commands and Scripts application note.

Logical[1]	Voltage	Current	Status[2]
1	3 V	0.5 mA	Off
0	5 V	0.8 mA	On
0	12 V	1.6 mA	On
0	48 V	3.4 mA	On

Table 20: Electrical Characteristics of Binary Input

The maximum binary output load is **500 mA** at **48 V**.

4.8 Parameters of Serial Interfaces

Supported parameters of the RS232 and RS485 interfaces, which can be configured in *Expansion Port 1* resp. *Expansion Port 2* menu items, are in Table 21.

Parameter	Description
Baudrate	300, 600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200, 230400.
Data Bits	5, 6, 7, 8.
Parity	none, even, odd.
Stop Bits	1, 2.
Flow Control	none, hardware.

Table 21: Parameters of Serial Interfaces

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[1]The binary status returned by the `io get` shell command.
[2]The binary status returned by the `status ports` shell command and displayed on the *General Status* page.

4.9 System Configuration

The main parametes of the system are listed in Table 22.

Parameter	Description
CPU architecture	ARM926EJ-S
CPU frequency	600 MHz
CPU power	4,72 DMIPS/MHz
Flash memory	4 MB of NOR 4 096 MB of eMMC • 838 MB for Router Apps • 512 MB for customer data
RAM size	128 MB
Watchdog	HW Watchdog
RTC	Battery Backup RTC
TPM[1]	Trusted Platform Module (TPM) 2.0

Table 22: System Configuration

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[1]Not assembled by default, for a dedicated customer order only.

Appendix A: Troubleshooting

> ⚠️ If you cannot connect to the router from your PC, your network card may be configured in such a way that it is not possible to connect to the router. Take one or more of the following steps in order to solve the problem:
>
> - Make sure your PC's network card is configured to obtain the IP address form the DHCP server (by default the DHCP server is running in the router).
> - Connect the router to the PC via Switch.
> - Connect the router to the PC, start the router first and then start the PC after the router's initialization.

✎ **Ethernet connection fails or is not establishing.**

- It is possible to turn auto negotiation off and set a rate and duplex manually on the Ethernet interface of the router. Available on "LAN Configuration" page in the router.

✎ **Mobile WAN connection fails.**

- Check the signal power ("Mobile WAN status" page). If the signal power is weak, you will have to use a better antenna. If the neighbouring cells have a similar signal strength, you will need to use a directional antenna. For proper operation, the signal levels have to be good.
- Try to enable automatic ping from the router, which will check the connection when there are no data running and in the case of a failed ping, restart the connection. This can be done on the "Mobile WAN Configuration" page in the router in the "Check connection" section. "Enable + bind" option is to ensure the ping goes always through Mobile WAN network interface.

✎ **Mobile WAN connection cannot be established.**

- Check the "Mobile WAN Configuration" – APN, name, password and IP address (all can be blank).
- Try to enter the SIM card PIN – verify that the SIM card has the PIN code entered. Available on "Unlock SIM Card" page in the "Administration" section.
- In a private APN it is not recommended to get the DNS settings from operator (on "Mobile WAN" page)
- Go to "System Log" page in "Status" section and observe where the error occurs.

✎ **I cannot connect from the Internet to the device behind the router. I have NAT enabled.**

- The device's gateway has to be configured so it points to the router.

✎ **I can't access my Web server placed behind the router over NAT.**

- The remote HTTP access to the router has to be disabled on "NAT Configuration" page in the router. Also enable "Send all remaining incoming packets to default server" feature and fill in the IP address of your Web server. On the Web server, the default gateway has to be the IP address of the router.

✎ **DynDNS doesn't work.**

- With private APN this will not work.

- If the same IP address is recorded in your canonic name as a dynamically assigned address, it means that the operator is using NAT or a firewall.

- You can verify NAT using ping to your server with static address and then compare with router's IP address.

- You can verify a Firewall by accessing remotely to the router's Web interface.

- The operator may not provide the address of DNS server and without DNS server's address it is impossible to connect to the dyndns.org server. The following messages will be shown in the System Log:
  - DynDNS daemon started
  - Error resolving hostname: no such file or directory
  - Connect to DynDNS server failed

✍ **L2TP or IPSec isn't establishing.**

- Check the "System Log" page for error messages.

✍ **IPSec tunnel establishes but the communication does not run.**

- Probably there are bad routing rules defined in the connected devices, or the default gateway.

✍ **I switched the router to offline mode by SMS message, but the router is in online mode after reboot.**

- SMS messages do not change the router configuration. They remain in effect only until the router is rebooted.

✍ **Serial communication is not working.**

- Verify that the router model supports serial communications. Also verify the serial communication settings. To do so, open the router's configuration menu via the web browser, select the appropriate "Expansion Port" from "Configuration" part of the menu and verify the settings.

✍ **Is the router Cisco compatible? Can I use the Cisco configuration?**

- No, the Firmware in the router (Conel OS) is based on Linux with BusyBox. Thus the Cisco configuration cannot be used. But network connections are defined by standards so connecting the router to the Cisco or other networking devices is possible and will be compatible.

✍ **FTP or SFTP does not work**

- FTP will work on v2 routers only. You can use SFTP on all routers to transfer files to/from the router. If having troubles with FTP on v2 routers, make sure you have FTP enabled: "Configuration" section, "Services", "FTP". Then you can connect with any client on port 21 with name and password same as for the Web interface. If having troubles with SFTP, make sure you have SSH enabled: "Configuration" section, "Services", "SSH". Then you can connect with any client on port 22 with name and password same as for the Web interface.

✍ **How can I connect to the router's command line? (SSH, Telnet)**

- You can use SSH on all routers or Telnet on v2 routers only. SSH is enabled by default, but you can verify in Web interface in "Configuration" section, "Services", "SSH". Then connect with any SSH client on port 22 of the router. User and password is the same as for the Web interface. Telnet on v2 routers can be enabled here: "Configuration" section, "Services", "Telnet".

Appendix B: Customer Support

Customer Support for Europe

Advantech Czech s.r.o.
Sokolska 71
562 04, Usti nad Orlici
Czech Republic

Phone: +353 91 792444
Fax: +353 91 792445
E-mail: iiotcustomerservice@advantech.eu
Web: www.advantech.com

Customer Support for NAM

Advantech B+B SmartWorx
707 Dayton Road
Ottawa, IL 61350 USA

Phone: +1-800-346-3119 (Monday – Friday, 7 a.m. to 5:30 p.m. CST)
Fax: +1-815-433-5109
E-mail: support@advantech-bb.com
Web: www.advantech-bb.com

Customer Support for Asia

Phone: +886-2-2792-7818 #1299 (Monday – Friday, 9 a.m. to 5:30 p.m. UTC+8)
Fax: +886-2-2794-7327
E-mail: icg.support@advantech.com.tw
Web: www.advantech.com

Appendix C: Regulatory & Safety Information

Safety Notices

> **!** Please, observe the following instructions:

- The router must adhere to all relevant international and national laws, including any specific restrictions governing its use in designated applications and environments.

- To prevent potential injury and appliance damage, ensure compliance with regulations by using only authorized accessories. Unauthorized modifications or use of unapproved accessories could damage the router, violate regulations, and void the warranty.

- Do not attempt to open the router.

- Before handling the SIM card, turn off the router and disconnect it from the power supply.

- **Caution!** This equipment is not suitable for use in areas with children. Small children could swallow the SIM card.

- Ensure the power supply does not exceed 48 V DC maximum.

- Avoid exposing the router to extreme ambient conditions. Safeguard it against dust, moisture, and high temperatures.

- Only deploy routers with appropriate certification and labeling in environments containing flammable or explosive materials, such as gas stations, chemical plants, or areas involving explosives. Users must observe restrictions pertaining to radio device usage in such settings.

- When traveling by plane, switch off the router. Using it onboard could jeopardize flight operations, disrupt mobile networks, and potentially violate regulations. Non-compliance may result in telephone service suspension, cancellation, or legal repercussions.

- Exercise heightened caution when operating the router near personal medical devices like cardiac pacemakers or hearing aids.

- The router may cause interference when operated in close proximity to TV sets, radio receivers, or personal computers.

- It's advisable to create a suitable backup of all critical settings stored in the device's memory.

Product Disposal Instructions

The WEEE (Waste Electrical and Electronic Equipment: 2012/19/EU) directive was introduced to ensure that electrical/electronic products are recycled using the best available recovery techniques to minimize the environmental impact. This product contains high quality materials and components which can be recycled. At the end of it's life this pro- duct MUST NOT be mixed with other commercial waste for disposal. The device contains a battery. Remove the battery from the device before disposal. The battery in the device needs to be disposed of apart accordingly. Check the terms and conditions of your supplier for disposal information.

Appendix D: Related Documents

[1] ICR-2[78]00 Configuration Manual

![i] **[EP]** Product-related documents and applications can be obtained on **Engineering Portal** at `https://icr.advantech.com/download` address.

C E   We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.

UK CA   We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).

The full text of the EU Declaration of Conformity is available at the following internet address:
icr.advantech.com/eudoc