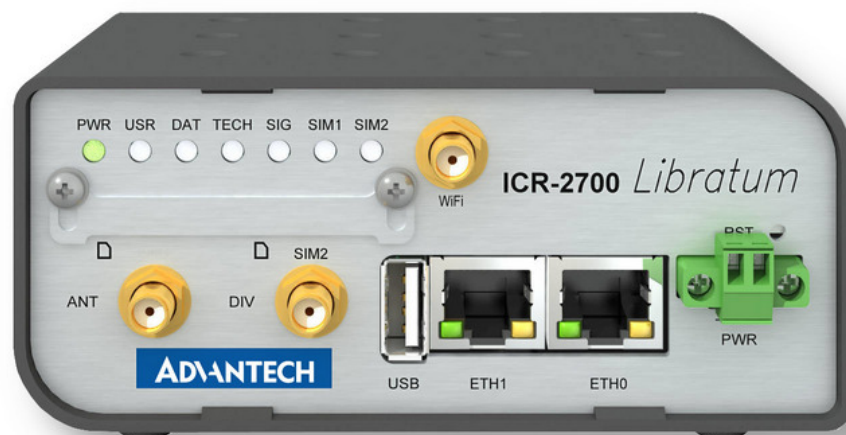


## Hardware Manual

### Industrial Cellular Router

## ICR-2734



© 2025 Advantech Czech s.r.o. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photography, recording, or any information storage and retrieval system without written consent. Information in this manual is subject to change without notice, and it does not represent a commitment on the part of Advantech.

Advantech Czech s.r.o. shall not be liable for incidental or consequential damages resulting from the furnishing, performance, or use of this manual.

All brand names used in this manual are the registered trademarks of their respective owners. The use of trademarks or other designations in this publication is for reference purposes only and does not constitute an endorsement by the trademark holder.

# Used symbols



Danger – Information regarding user safety or potential damage to the router.



Attention – Problems that can arise in specific situations.



Information – Useful tips or information of special interest.

# Contents

<b>1. Product Overview</b>	<b>1</b>
1.1 Document Content . . . . .	1
1.2 Product Introduction . . . . .	2
1.3 Hardware Overview . . . . .	3
1.4 Order Codes . . . . .	5
1.5 Product Revisions . . . . .	6
1.6 Package Contents and Accessories . . . . .	7
1.7 Product Dimensions . . . . .	9
1.8 Mounting Recommendations . . . . .	11
1.9 DIN Rail Mounting . . . . .	12
1.10 Product Label . . . . .	13
1.11 First Use . . . . .	14
<b>2. Hardware Functionality</b>	<b>15</b>
2.1 SIM Card Slots . . . . .	15
2.2 Antennas . . . . .	16
2.3 Ethernet Interfaces . . . . .	16
2.4 Power Supply . . . . .	17
2.5 Low Power Mode . . . . .	18
2.6 USB Port . . . . .	18
2.7 LED Status Indication . . . . .	19
2.8 Reset Functions . . . . .	20
<b>3. Technical Specifications</b>	<b>21</b>
3.1 Basic Parameters . . . . .	21
3.2 Standards and Regulations . . . . .	22
3.3 Type Tests and Environmental Conditions . . . . .	23
3.4 Parameters of Cellular Module . . . . .	24
3.5 Parameters of WiFi . . . . .	25
3.6 System Configuration . . . . .	26
<b>Appendix A: Troubleshooting</b>	<b>27</b>
<b>Appendix B: Customer Support</b>	<b>29</b>
<b>Appendix C: Regulatory &amp; Safety Information</b>	<b>30</b>
<b>Appendix D: Related Documents</b>	<b>31</b>

# List of Figures

1	Hardware Overview of the Router . . . . .	3
2	Metal Box – Top, Side and Front View . . . . .	9
3	Plastic Box – Top, Side and Front View . . . . .	10
4	Position of the DIN Rail Clip . . . . .	12
5	Removing Router from the DIN Rail . . . . .	12
6	Product Label . . . . .	13
7	SIM Cards Insertion . . . . .	15
8	Ethernet Connector Pinout . . . . .	16
9	Connection of Power Supply . . . . .	17
10	Position of the Grounding Screw . . . . .	17
11	USB Connector Pinout . . . . .	18
12	Resetting the Router . . . . .	20

# List of Tables

1	Hardware Overview of the Router . . . . .	4
2	Order Codes Overview . . . . .	5
3	HW Revisions History . . . . .	6
4	Contents of Package . . . . .	8
5	Ethernet Connector Pinout Description . . . . .	16
6	Power Supply Pinout . . . . .	17
7	USB Connector Pinout . . . . .	18
8	LED Status Indication . . . . .	19
9	Basic Parameters . . . . .	21
10	Standards and Regulations . . . . .	22
11	Type Tests and Environmental Conditions . . . . .	23
12	Technical Parameters of Cellular Module . . . . .	24
13	Technical Parameters of WiFi . . . . .	25
14	System Configuration . . . . .	26

# 1. Product Overview

## 1.1 Document Content



This Hardware Manual is applicable to both standard (non-S1) and **S1 Router** versions of the Advantech ICR-2734 router.

Standard (non-S1) router models provide users with extensive configuration capabilities, where the overall security level is determined by the user's specific setup. In contrast, **S1 Router** models feature a more focused set of configuration options designed to meet stringent security requirements. S1 Routers are identifiable by the **-S1** suffix in their part number.

This manual provides comprehensive hardware information for Advantech ICR-2734 routers, covering the following key areas:

- **Product Overview** – Includes essential product details such as ordering codes, product revision history, package contents, physical dimensions, and mounting instructions.
- **Hardware Functionality** – Offers a detailed description of all hardware components, including SIM card slots, antenna connectors, Ethernet ports, power supply options, LED status indicators, reset button functionalities, and other physical interfaces.
- **First Use** – Provides step-by-step instructions for the initial setup and basic operation of the router.
- **Technical Specifications** – Lists key technical parameters, applicable standards and regulatory compliance information, results of type tests, cellular module specifications, and detailed interface parameters.

## 1.2 Product Introduction

Industrial cellular router ICR-2734 is designed for wireless communication in mobile networks that use traditional cellular technologies.

The primary purpose of this router is its use in the Category 4 (**Cat.4**) services on the cellular **LTE** network. Cat.4 rated router is capable of achieving typical speeds in 4G coverage areas where the network is enabled with 20 MHz of contiguous spectrum.

The peak **downlink** data rate for Category 4 is approximately **150 Mbps**. In the **uplink**, LTE Category 4 provides a peak data rate of **50 Mbps**.

The router, which may have a **metal** or **plastic** box, is equipped with two independently configurable **Ethernet ports**, two **Mini SIM slots** (2FF), main and diversity cellular **antenna connectors**, with one **USB 2.0** host interface and with **LEDs for status** indication. The router can be equipped with a **dual-band WiFi module**, but this must be part of the initial configuration – it cannot be assembled to the router at some point in the future.

The router provides **diagnostic functions**, which include automatically monitoring the PPP connection, automatic restart in case of connection losses, **Low Power Mode** and **hardware watchdog** that monitors the router status.

The router supports **VPN tunnel** creation using various protocols to ensure safe communications. The router provides diagnostic functions which include automatic monitoring of the wireless and wired connections, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status.

With open Linux platform and wide possibilities of programming customer SW applications in **Python**, **C/C++**. The Advantech existing app library **Router Apps** (formerly *User modules*) with apps already developed to enhance specific router functionality including industrial protocol conversions and support of IoT platforms such as **MS Azure**, **Cumulocity**, **ThingWorx**, and others are supported on the router.

The router supports automatic upgrades of both its configuration and firmware, leveraging updates from a central server. This feature ensures that the router remains up-to-date with the latest enhancements and security protocols.

This model is compatible with Advantech's remote device management platforms: [WebAccess/DMP](#) and [WebAccess/VPN](#). These platforms facilitate comprehensive management and monitoring of network devices.

### Examples of possible applications

- mobile office
- fleet management
- security system
- telematic
- telemetric
- remote monitoring
- vending and dispatcher machines



1.3 Hardware Overview

The router case preview is shown in Figure 1. A short description of hardware parts of the router is listed in Table 1, including the links to the chapters with a detailed description. For a router in a plastic box, the description of the components is similar.



Figure 1: Hardware Overview of the Router

#	Item/Caption	Type	Description
1	LEDs	-	Status LED indication; see Chapter 2.7.
2	SIM slots	Mini SIM	Two SIM card slots; see Chapter 2.1.
3	ANT	SMA	Connector for the first main antenna of the cellular module; see Chapter 2.2 and Chapter 3.4 for cellular module parameters.
4	DIV	SMA	Connector for the first diversity antenna of the cellular module; see Chapter 2.2 and Chapter 3.4 for cellular module parameters.
5	USB	USB-A	USB-A type socket connector; see Chapter 2.6.
6	ETH0, ETH1	RJ45	100 MB Ethernet connection for the first and second LAN; see Chapter 2.3.
7	PWR	2-pin terminal	Power supply socket; see Chapter 2.4.

Continued on the next page

Continued from previous page

#	Item/Caption	Type	Description
8	RST	-	Button to reboot the router or to restore the default configuration; see Chapter 2.8.
9	WiFi	RP-SMA female	WiFi antenna connector; see Chapter 2.2 for more information and Chapter 3.5 for WiFi parameters.
10	DIN clip	-	DIN rail clip, included as standard accessories; see Chapter 1.9.
11	Grounding screw	M3	Pay attention to proper grounding of model with metal box; see Chapter 2.4.

Table 1: Hardware Overview of the Router

## 1.4 Order Codes

Order codes overview is shown in the table below.

Order code	Configuration
ICR-2734	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers
ICR-2734P	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers
ICR-2734A01	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>accessories</b> with Ethernet cable, two cellular antennas, and <b>EU power supply</b>
ICR-2734PA01	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>accessories</b> with Ethernet cable, two cellular antennas, and <b>EU power supply</b>
ICR-2734A02	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>accessories</b> with Ethernet cable, two cellular antennas, and <b>UK power supply</b>
ICR-2734PA02	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>accessories</b> with Ethernet cable, two cellular antennas, and <b>UK power supply</b>
ICR-2734W	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b>
ICR-2734WP	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b>
ICR-2734WA01	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b> , <b>accessories</b> with Ethernet cable, two cellular with one WiFi antennas, and <b>EU power supply</b>
ICR-2734WPA01	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b> , <b>accessories</b> with Ethernet cable, two cellular with one WiFi antennas, and <b>EU power supply</b>
ICR-2734WA02	metal box, LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b> , <b>accessories</b> with Ethernet cable, two cellular with one WiFi antennas, and <b>UK power supply</b>
ICR-2734WPA02	<b>plastic box</b> , LTE Cat.4 with 3G/2G fallback module, ETH0, ETH1, USB, two SIM readers, <b>dual-band WiFi</b> , <b>accessories</b> with Ethernet cable, two cellular with one WiFi antennas, and <b>UK power supply</b>
ICR-.....-S1..	The <b>-S1 prefix</b> indicates that the product is designed for the <b>S1 Router</b> platform. This platform ensures compliance with strict security requirements. For more details, refer to the S1 version of the configuration manual <a href="#">[1]</a> .

Table 2: Order Codes Overview

## 1.5 Product Revisions

For the product revision history of the entire product platform, refer to the table below. Please note that some revisions may not be available for certain order codes. The revision number is printed on both the packaging and product labels.

The router GUI can also display the product revision under *Status* → *General* → *System Information* → *Product Revision*. Please note that the default revision (Rev. 1.0) may not be available here.

Rev.#	Description
1.0	Initial version (revision number not printed on the labels).
2.0	WiFi support added to the mainboard; see <a href="#">PCN-2023-10</a> for details.
2.1	Changed color of the DAT LED; see <a href="#">PCN-2023-11</a> for details.

Table 3: HW Revisions History

## 1.6 Package Contents and Accessories

Table 4 refers to router package contents and other accessories, which depend on the order code; see Chapter 1.4. You can order an accessory separately; use the order code mentioned.

Description	Figure	Q'ty
Router in metal or plastic box		1 pc
DIN rail clip with screws (screws differ for metal and plastic versions)		1 set
2-pin terminal block for power supply (deployed on the router)		1 pc
Printed <i>Quick Start Guide Leaflet</i>		1 pc
Ethernet cross cable of length 1.5 m. Order code: <i>BB-KD-ETH</i>		0 / 1 pc
5G/LTE Antenna (SMA male). Order code: <i>ANT-LTE5G-025</i>		0 / 2 pcs
WiFi Antenna (RP-SMA male). Order code: <i>BB-AW-A2458G-FSRPK</i>		0 / 1 pc

Continued on the next page

Continued from previous page

Description	Figure	Q'ty
Wall mount power supply, 12V/1A with EU plug. Order code: <i>BB-RPS-v2-EU</i>		0 / 1 pc
Wall mount power supply, 12V/1A with UK plug. Order code: <i>BB-RPS-v2-UK</i>		0 / 1 pc
Wall mount power supply, 12V/1A with US plug. Order code: <i>BB-RPS-v2-US</i>		0 / 1 pc

Table 4: Contents of Package

## 1.7 Product Dimensions

For the dimensions of the product in metal and plastic boxes see the figures below. Note that all sizes are measured in millimeters.

### Variant with Metal Box

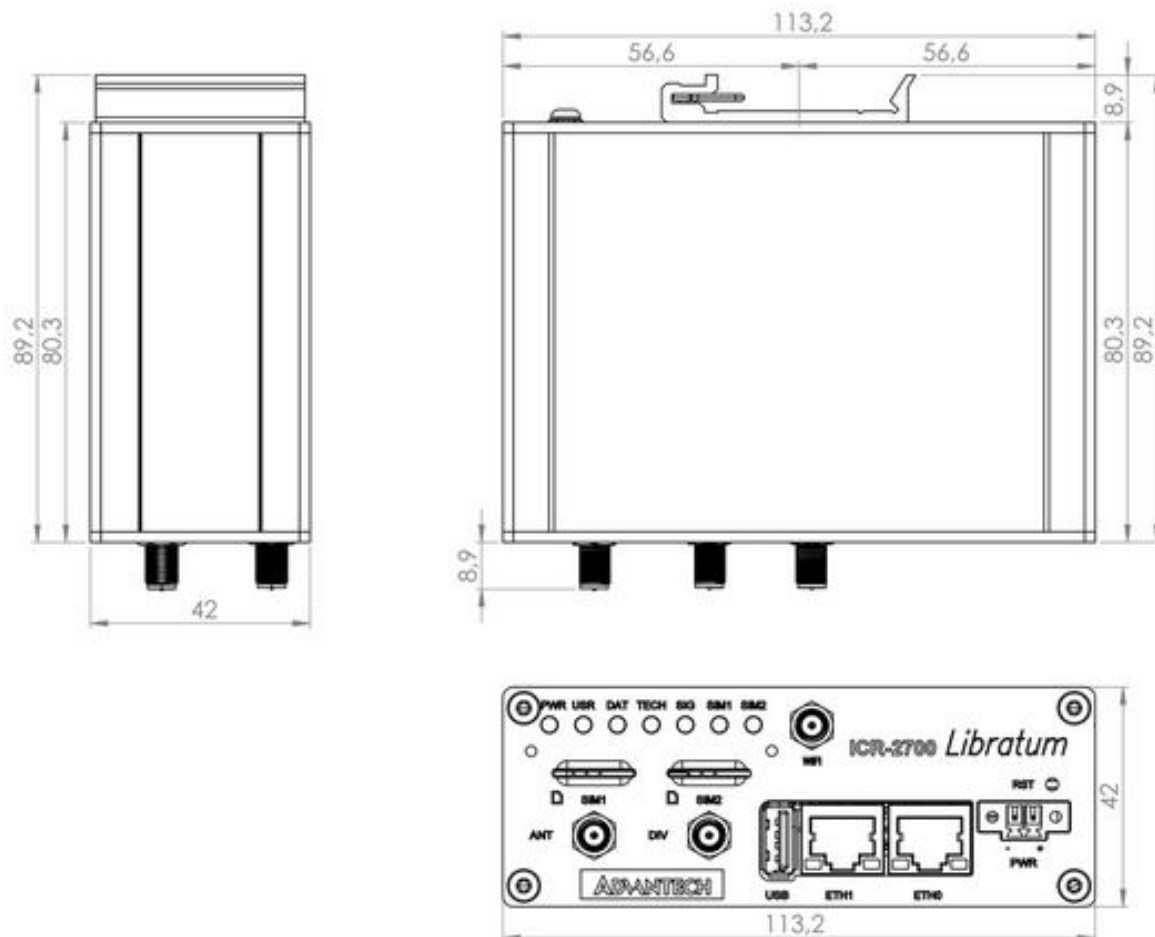


Figure 2: Metal Box – Top, Side and Front View

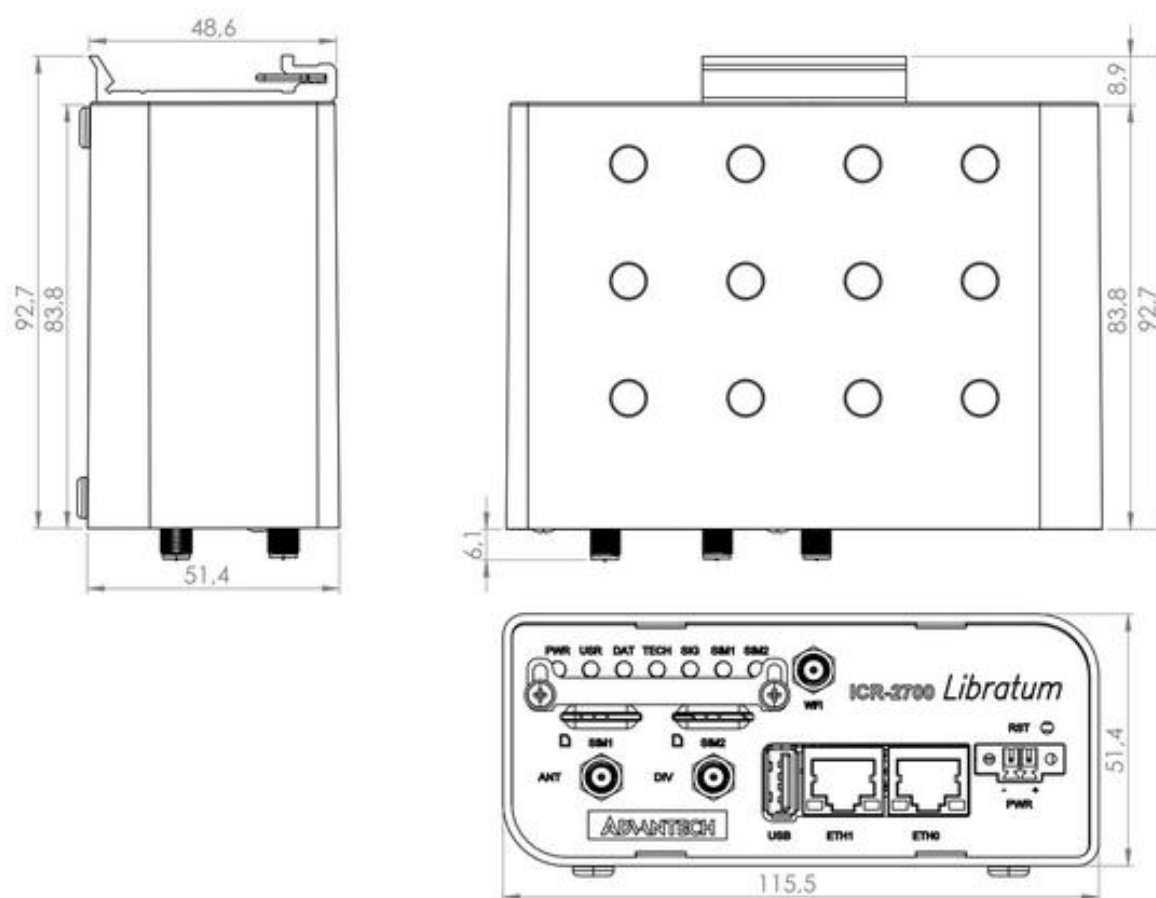
**Variant with Plastic Box**

Figure 3: Plastic Box – Top, Side and Front View



## 1.8 Mounting Recommendations

The router can be placed:

- on a flat surface,
- on a DIN rail EN 60715 with the metal DIN rail clip (see Chapter 1.9)

For most applications with a built-in router within a switchboard, it is possible to recognize two kinds of environments:

- A non-public, industry environment of low voltage with high interference,
- a public environment of low voltage and without high interference.

For both of these environments, it is possible to mount the router to a switchboard, after which there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.



In compliance with the EN 61439-1:2011 specification, it is necessary to observe the following assembly instructions for a router attached to a switchboard:

- For whip antennas it is recommended to observe a minimum distance of 6 cm from cables and metal surfaces on every side in order to avoid interference. When using an external antenna separate from the switchboard it is necessary to fit a lightning conductor.
- When mounting a router on sheet-steel we recommend using a cable antenna.
- For all cables, we recommend to bind the bunch, and for this we recommend:
  - The length of the bunch (the combination of power supply and data cables) should be a maximum 1.5 m. If the length of data cables exceeds 1.5 m or if the cable is leading towards the switchboard, we recommend installing surge protectors.
  - Data cables must not have a reticular tension of  $\sim 230 \text{ V}/50 \text{ Hz}$  or  $\sim 120 \text{ V}/60 \text{ Hz}$ .
- Sufficient space must be left between each connector for the handling of cables,
- To ensure the correct functioning of the router we recommend the use of an earth-bonding distribution frame for the grounding of the grounding screw, see Chapter 2.4.

## 1.9 DIN Rail Mounting

The DIN rail clip is suitable for a DIN rail according to EN 60715 standard only. There are four possible positions of the clip as shown in Figure 4.



The DIN rail clip is the same for the metal and plastic router box. It just differs by the screws used.



When mounting the DIN rail clip, tighten the screws with max. torque of 0.4 Nm.

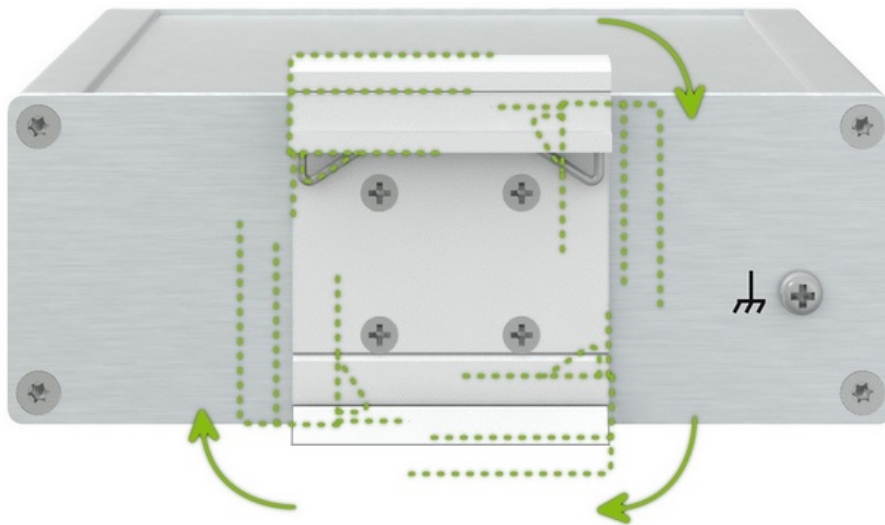


Figure 4: Position of the DIN Rail Clip

To remove the router from the DIN rail it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail, see Figure 5.

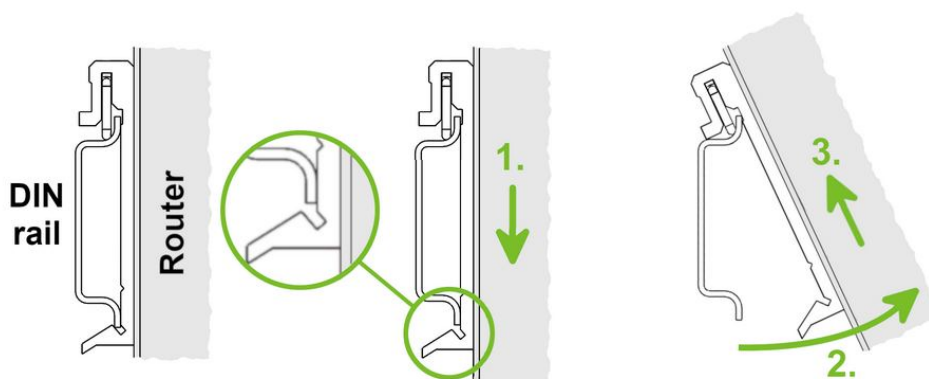


Figure 5: Removing Router from the DIN Rail

## 1.10 Product Label

The figure below shows an example of the product labels with all the information printed on them.

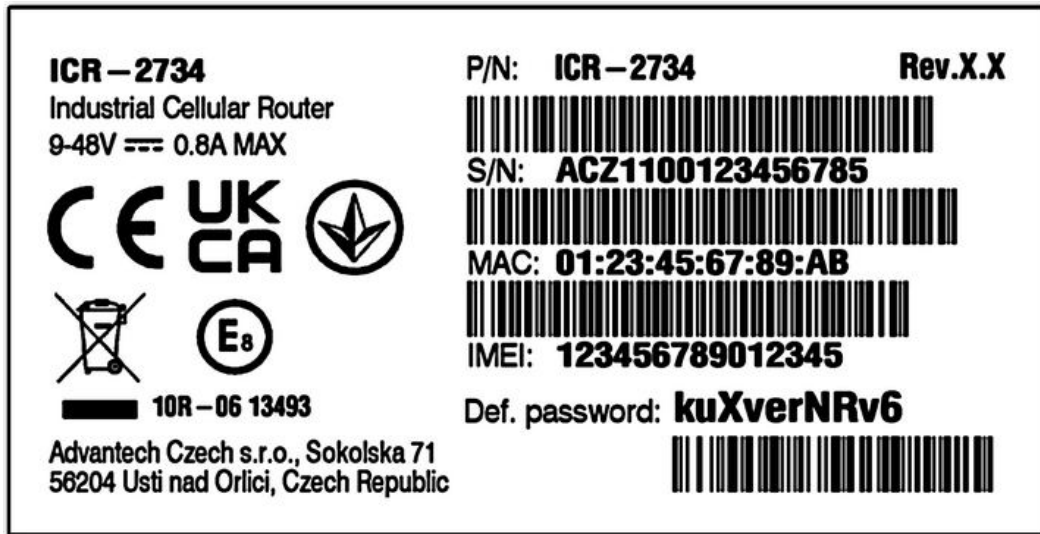


Figure 6: Product Label

## 1.11 First Use

You can perform the initial configuration of the router using a web browser on your PC. This interface enables router monitoring, configuration, and administration.



- Before putting the router into operation, ensure that all components required for running your applications are connected. Refer to Chapter [1.3 Hardware Overview](#) for an overview of the hardware.
- Do not operate the router without an antenna connected to the main antenna connector. Transmitted energy will be reflected by an open connector, which could potentially damage the equipment.

The procedure for connecting to a new router is described in the *Configuration Manual* [1], Chapter *Introduction* → *Configuration Environments* → *Initial Web Configuration GUI Access*. This manual also provides detailed descriptions and examples of router configuration using the web interface.

## 2. Hardware Functionality

See Chapter 1.3 for an overview of the product's hardware, along with links to chapters offering detailed explanations.

### 2.1 SIM Card Slots

Slots for two SIM cards are located on the router beneath a metal cover. If you plan to use this device for cellular network communication, insert an activated data-provisioned SIM card into the SIM card slot.

You have the option to install two SIM cards simultaneously for utilizing the switching feature. The SIM cards can have different Access Point Names (APNs) configured. The procedure for changing SIM cards is outlined below. If the SIM requires a PIN, input it in the router's web interface (*Administration* → *Unlock SIM Card*).

 Type of SIM card: Mini SIM (2FF) 25.0 × 15.0 × 0.76 mm.

#### Inserting the SIM card:

- Always disconnect the router from the power supply before handling the SIM card.
- Release the two screws on the SIM card cover and swipe up the cover.
- To remove an inserted SIM card, use the flat end of a spudger or your fingernail to press the SIM card slightly into its slot until you hear a click. Upon hearing the click, release the card, and it will pop out of its slot.
- To insert a SIM card, push the card into the slot until it clicks into place.
- Swipe down the cover and tighten the cover screws.

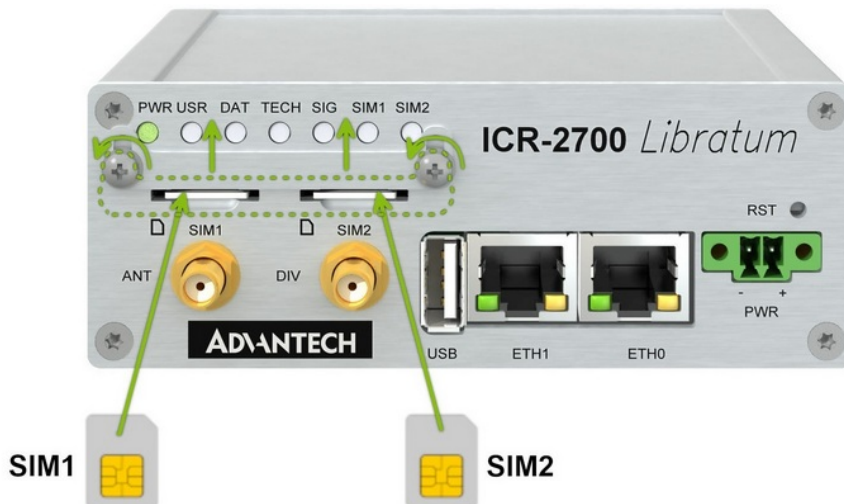


Figure 7: SIM Cards Insertion

## 2.2 Antennas

Connect cellular antennas to the router to main (ANT) and diversity (DIV) SMA female connectors on the front panel. If the router is WiFi equipped, connect the WiFi antenna to the WiFi RP-SMA female connector on the front panel.



Always operate the router with a cellular antenna securely connected to the main antenna connector. Transmitting without an antenna attached will cause RF energy to be reflected at the open connector, which can lead to permanent damage to the radio circuitry.

*Ensure the antenna is properly installed before powering on or transmitting to prevent equipment failure.*



The DIV cellular antenna is required for the MIMO DL functionality.



Recommended tightening moment for screwing the antenna to the SMA female connectors is 0.9 Nm.

## 2.3 Ethernet Interfaces

The panel socket of RJ45 is used for Ethernet interface. The pinout is described below.

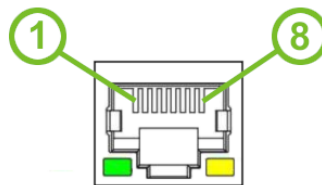


Figure 8: Ethernet Connector Pinout

Pin	Signal mark	Description
1	Tx+	Transmit Data+ (positive pole)
2	Tx-	Transmit Data- (negative pole)
3	Rx+	Receive Data+ (positive pole)
4	—	—
5	—	—
6	Rx-	Receive Data- (negative pole)
7	—	—
8	—	—

Table 5: Ethernet Connector Pinout Description



The isolation barrier of the Ethernet ports against the ground is 1500 V.

## 2.4 Power Supply

A two-pin terminal connector (pitch 3.5 mm) is utilized to power the router. The corresponding connector is included as a standard accessory with the router.

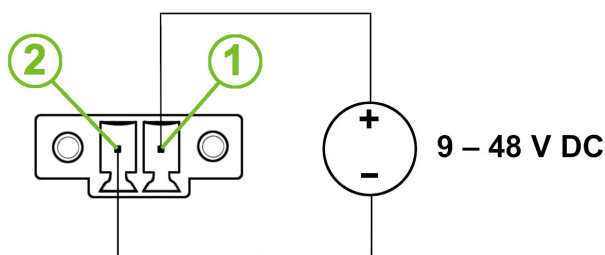


Figure 9: Connection of Power Supply

Pin	Signal mark	Description
1	PWR(+)	Positive pole of DC supply voltage (+9 to +48 V DC)
2	PWR(-)	Negative pole of DC supply voltage

Table 6: Power Supply Pinout

The required power supply voltage for the router ranges between +9 V and +48 V DC. Refer to the connection scheme in Figure 9 for proper setup. The router is equipped with built-in protection against reversed polarity, functioning without signaling. To guarantee correct operation, the power source must be capable of providing a sufficient amount of energy, as detailed in the consumption section of Chapter 3.1.



Unit has to be supplied by a power supply specified as a Limited Power Source (LPS) or CEC/NEC Class 2 source of supply.

All metal parts, including the box, are interconnected with the negative pole of the power supply (common pole). If recommended for the installation environment, protect the router by properly grounding it using the grounding screw, as depicted in Figure 10. The maximum tightening torque for the grounding screw is 1 Nm.

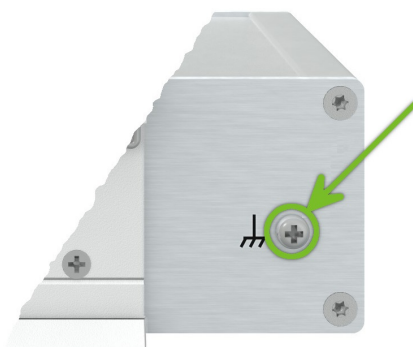


Figure 10: Position of the Grounding Screw

2.5 Low Power Mode



In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use LPM mode prior to powering down the entire router.

LPM (Low Power Mode) is a router mode where the router is in sleep mode with minimal power consumption; see Chapter 3.1 for the LPM consumption. The router can be woken up from this mode after a predetermined period of time. Putting the router into LPM mode can be done using the `lpm` command, see [Command Line Interface](#) application note for more details.

2.6 USB Port

The router is equipped with a single USB 2.0 host port featuring a USB-A type socket. The pinout details of the USB socket are illustrated in Figure 11 and further described in Table 7.

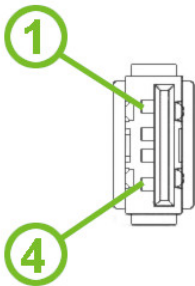


Figure 11: USB Connector Pinout

Pin	Signal Mark	Description	Data Flow Direction
1	+5 V	Positive pole of 5 V DC supply voltage, 0.5 A	
2	USB Data -	USB data signal (negative pole)	Input/Output
3	USB Data +	USB data signal (positive pole)	Input/Output
4	GND	Negative pole of DC supply voltage	

Table 7: USB Connector Pinout

For detailed USB port configuration options, refer to the configuration manual [1], Chapter *Configuration* → *USB Port*.



## 2.7 LED Status Indication

There are LED indicators on the front panel of the router to provide router status information. Moreover, ETH connector, has two additional LEDs providing information about the port status.

Caption	Color	State	Description
PWR	Green	On	The router is booting up.
	Green	Blinking	The router booted up and is ready.
	Green	Fast blinking	The router firmware is being updated.
USR	Green	—	The function of this LED is user-defined.
DAT	Red	Blinking	Cellular communication is in progress.
TECH	Green	On	The active SIM uses 4G technology.
	Orange	Blinking	The active SIM uses 3G technology.
	Red	Fast blinking	The active SIM uses 2G technology.
SIG	Green	On	Good cellular signal.
	Orange	Blinking	Fair cellular signal.
	Red	Fast blinking	Poor cellular signal.
SIM1	Green	On	SIM1 is active for the cellular connection.
	Red	Fast blinking	A SIM1 issue (missing card or PIN not entered).
SIM2	Green	On	SIM2 is active for the cellular connection.
	Red	Fast blinking	A SIM1 issue (missing card or PIN not entered).
ETH0	Green	On	Selected 100 Mbps bit rate.
ETH1	Green	Off	Selected 10 Mbps bit rate.
ETH0 ETH1	Orange	On	The network cable is connected.
	Orange	Brief off blinks	Data transmission.
	Orange	Off	The network cable is not connected.

Table 8: LED Status Indication

## 2.8 Reset Functions

The *RST* button has multiple functions. For more details, refer to the configuration manual [1], Chapter *Introduction* → *Device* → *Reset*.



Use a narrow screwdriver or a small tool to press the *RST* button.



Figure 12: Resetting the Router

## 3. Technical Specifications

### 3.1 Basic Parameters

Parameter		Description
Temperature range	Operating Storage	-40 °C to +75 °C -40 °C to +85 °C
Humidity	Operating Storage	5 to 95 % relative humidity non condensing 5 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		9 to 48 V DC
Battery for RTC		CR1225
Consumption for non-WiFi (WiFi) version	Idle Average Maximum <a href="#">LPM mode</a>	1.6 W (2.3 W) 3.0 W (4.0 W) 6.9 W (7.7 W) 3 mW
Dimensions of device w/o clip		113,2 × 80,3 × 42 mm (metal box) 117 × 83,8 × 51,4 mm (plastic box)
DIN rail clip specification		DIN 35 mm, EN 60715
Weight		260 g (metal box) 200 g (plastic box)

Table 9: Basic Parameters

## 3.2 Standards and Regulations

The router complies with the following standards and regulations:

Parameter	Description
Radio	ETSI EN 301 511, ETSI EN 301 908-1, ETSI EN 301 908-2, ETSI EN 301 908-13, ETSI EN 301 893, ETSI EN 300 328
EMC	ETSI EN 301 489-1, ETSI EN 301 489-17, ETSI EN 301 489-52, EN 55032, EN 61000-4-2, EN 61000-4-3, EN 61000-4-4, EN 61000-4-5, EN 61000-4-6, EN 61000-6-2, EN 61000-6-3
Safety	EN IEC 62368-1, EN IEC 62311, IEEE 802.3
Transportation	E-Mark (E8), homologation number: 10R-06 13493
Cybersecurity	EN 18031-1
National	CE, UKCA, UK compliant
Environmental	REACH, RoHS3 and WEEE compliant

Table 10: Standards and Regulations

### 3.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure	CD $\pm 6$ kV, L3 AD $\pm 8$ kV, L3
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m, 80 MHz – 1 GHz, LX 10 V/m, 1 GHz – 6 GHz, L3
Fast transient	EN 61000-4-4	DC ETH - FTP AC/DC	$\pm 1$ kV, 5/50Tr/Th ns, 100 kHz, L2 $\pm 1$ kV, 5/50Tr/Th ns, 100 kHz, L3 $\pm 2$ kV, 5/50Tr/Th ns, 100 kHz, L3
Surge	EN 61000-4-5	DC ETH AC/DC	$\pm 1$ kV, 1,2/50(8/20) Tr/Th us L2 $\pm 1$ kV, 1,2/50(8/20) Tr/Th us L2 $\pm 2$ kV, 1,2/50(8/20) Tr/Th us L3
RF conducted	EN 61000-4-6	DC ETH AC/DC	10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3 10V,0.15-80MHz,80% AM(1kHz),L3
Dips & interruptions	EN 61000-4-11	AC/DC	dip 0% 0,5cycle, 0% 1 cycle, 70% 25 cycles, interruption 0% 250 cycles
Radiated emission	EN 55032	Enclosure DC ETH AC/DC	Cl. B,30MHz-1GHz,1GHz-6GHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz Class B, 150 kHz – 30 MHz

Table 11: Type Tests and Environmental Conditions

### 3.4 Parameters of Cellular Module

Parameter	Description
Antenna	<b>Connector type:</b> SMA <b>Impedance:</b> 50 $\Omega$
LTE parameters	<b>LTE:</b> LTE Cat.4, 3GPP Rel. 10 <b>FDD frequencies:</b> B28 (700 MHz), B20 (800 MHz), B5 (850 MHz), B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz), B7 (2600 MHz) <b>Bit rates:</b> up to 150 Mbps (DL), 50 Mbps (UL) <b>Maximum output power:</b> 23 $\pm$ 2 dBm
HSPA+/UMTS parameters	<b>HSPA:</b> 3GPP Release 7 <b>UMTS:</b> 3GPP Release 4 <b>Supported frequencies:</b> B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz) <b>Bit rates:</b> max. 21 Mbps (DL) / 5.7 Mbps (UL) <b>Maximum output power:</b> 24+1/-3 dBm
EDGE/GPRS parameters	<b>Supported frequencies:</b> B5 (850 MHz), B8 (900 MHz), B3 (1800 MHz), B2 (1900 MHz) <b>Bit rates:</b> max. 237 kbps (DL) / 237 kbps (UL) <b>Maximum output power:</b> 33 $\pm$ 2 dBm

Table 12: Technical Parameters of Cellular Module

## 3.5 Parameters of WiFi

Parameter	Description
Supported Standards	IEEE802.11 ac/a/b/g/n 2.4 GHz / 5 GHz
Antenna Connector	1x RP-SMA Input impedance: 50 $\Omega$
Data Rate	802.11b: 1, 2, 5.5, 11Mbps 802.11a/g: 6, 9, 12, 18, 24, 36, 48, 54 Mbps 802.11n: Max. 72 Mbps @ 20 MHz channel 802.11n: Max. 150 Mbps @ 40 MHz channel
Frequency Ranges	2.4 GHz ISM Bands 2.412-2.472 GHz 5.15-5.25 GHz (FCC UNII-low band) for US/Canada and EU 5.25-5.35 GHz (FCC UNII-middle band) for US/Canada and EU 5.47-5.725 GHz for EU 5.725-5.825 GHz (FCC UNII-high band) for US/Canada
Modulation	DSSS, OFDM, DBPSK, DQPSK, CCK, 16-QAM, 64-QAM
2.4 GHz Channels	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13
5 GHz Channels	36, 38, 40, 42, 44, 46, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165
Type of Device	Access point (AP) (up to 8 clients) Station (STA) Multirole (STA&AP)
Security – Standards	WPA, WPA2, WPA3, 802.1X
Security – Encryption	WEP, TKIP, AES
TX Power	Max. 18 dBm @ 2.4 GHz Max. 15 dBm @ 5 GHz

Table 13: Technical Parameters of WiFi

## 3.6 System Configuration

The main parameters of the system are listed in Table 14.

Parameter	Description
CPU architecture	ARM926EJ-S
CPU frequency	600 MHz
CPU power	4,72 DMIPS/MHz
Flash memory	4 MB of NOR 4 096 MB of eMMC <ul style="list-style-type: none"><li>• 838 MB for Router Apps</li><li>• 512 MB for customer data</li><li>• The remaining space is reserved for the system.</li></ul>
RAM size	128 MB
Watchdog	HW Watchdog
RTC	Battery Backup RTC
TPM <sup>1</sup>	Trusted Platform Module (TPM) 2.0

Table 14: System Configuration

<sup>1</sup>Not assembled by default, for a dedicated customer order only.



# Appendix A: Troubleshooting

If you cannot connect to the router from your PC, your network card may be configured in a way that prevents a connection. Try one or more of the following steps to resolve the issue:

- Ensure your PC's network card is configured to obtain an IP address automatically from a DHCP server (the router's DHCP server is enabled by default).
- Connect the router to the PC via a network switch.
- Connect the PC directly to the router, but start the router first and wait for it to initialize completely before starting the PC.

## Ethernet Connection Fails or Is Unstable

- On the router's *Configuration* → *LAN* page, you can disable auto-negotiation and manually set a specific link speed and duplex mode. This can resolve compatibility issues with some network devices.

## Mobile WAN Connection Fails or Is Intermittent

- Check the signal strength on the *Status* → *Mobile WAN* page. If the signal is weak, a more powerful antenna is required. If neighboring cells have similar signal strength, a directional antenna may be necessary to lock onto the optimal cell tower.
- Enable the connection check feature on the *Configuration* → *Mobile WAN* page in the *Check connection* section. Select the *Enable + bind* option. This will send periodic pings to check connectivity and restart the connection if it fails. The "bind" option ensures the ping is always sent through the Mobile WAN interface.

## Cannot Establish Mobile WAN Connection

- Verify all settings on the *Configuration* → *Mobile WAN* page, including the *APN*, *username*, *password*, and *IP address*. For many public networks, these fields can be left blank.
- Check if the SIM card requires a PIN. If so, enter it on the *Administration* → *Unlock SIM Card* page.
- For private APN networks, it is often not recommended to obtain DNS server addresses from the operator. Disable this option on the *Configuration* → *Mobile WAN* page.
- Check the *Status* → *System Log* for error messages that can help diagnose the issue.

## Cannot Connect to a Device Behind the Router from the Internet (NAT)

- The device behind the router must be configured to use the router's IP address as its default gateway.

## Cannot Access a Web Server Behind the Router via NAT

- Remote HTTP access to the router itself must be disabled. This can be done on the *Configuration* → *NAT* page.
- On the same page, enable the *Send all remaining incoming packets to default server* feature and enter the IP address of your web server.
- Ensure the web server's default gateway is set to the router's IP address.

### **DynDNS Does Not Work**

- DynDNS will not work with a private APN if the router's IP address is not publicly accessible.
- If your DynDNS hostname resolves to the same private IP address that is assigned to the router, it means your mobile operator is using NAT or a firewall, preventing direct connections.
- You can verify operator NAT by pinging a server with a static public IP and comparing the source IP (seen by the server) with the IP address shown on the router's status page.
- You can test for a firewall by trying to access the router's web interface remotely.
- The operator may not be providing DNS server addresses. Without DNS, the router cannot resolve the DynDNS service hostname. The System Log would show errors like:
  - Error resolving hostname: no such file or directory
  - Connect to DynDNS server failed

### **L2TP or IPsec Tunnel Fails to Establish**

- Check the *Status* → *System Log* for specific error messages related to the VPN tunnel negotiation.

### **IPsec Tunnel Establishes, but No Data Is Transferred**

- This is typically caused by incorrect routing rules or a misconfigured default gateway on either the client device or the remote network.

### **Router Reverts to Online Mode After a Reboot, Despite Being Set to Offline via SMS**

- State changes made via SMS commands are temporary and do not alter the saved configuration. They remain in effect only until the router is rebooted.

### **Is the Router Cisco Compatible?**

- No. The router's operating system (ICR-OS) is based on Linux, not Cisco IOS. Therefore, Cisco configuration commands cannot be used.
- However, since all network connections are based on open standards, the router is fully compatible and can be connected to Cisco devices or any other standard networking equipment.

### **FTP or SFTP Does Not Work**

- **FTP** is available on v2 platform routers only. Ensure it is enabled in *Configuration* → *Services* → *FTP*. Connect using any FTP client to port **21** with the same username and password as the web interface.
- **SFTP** (SSH File Transfer Protocol) is available on all routers. Ensure SSH is enabled in *Configuration* → *Services* → *SSH*. Connect using any SFTP-capable client (like FileZilla or WinSCP) to port **22** with the same credentials as the web interface.

### **How to Access the Router's Command Line**

- You can connect to the router's command line using SSH (all routers) or Telnet (v2 routers only).
- **SSH** is enabled by default. You can verify this in *Configuration* → *Services* → *SSH*. Use any SSH client to connect to the router's IP address on port **22**.
- **Telnet** can be enabled on v2 routers in *Configuration* → *Services* → *Telnet*.
- For both methods, use the same username and password as for the web interface.

# Appendix B: Customer Support

## Customer Support for Europe

### **Advantech Czech s.r.o.**

Sokolska 71  
562 04, Usti nad Orlici  
Czech Republic

Phone: +353 91 792444  
Fax: +353 91 792445  
E-mail: [iiotcustomerservice@advantech.eu](mailto:iiotcustomerservice@advantech.eu)  
Web: [www.advantech.com](http://www.advantech.com)

## Customer Support for NAM

### **Advantech B+B SmartWorx**

707 Dayton Road  
Ottawa, IL 61350 USA

Phone: +1-800-346-3119 (Monday – Friday, 7 a.m. to 5:30 p.m. CST)  
Fax: +1-815-433-5109  
E-mail: [support.iiot.ana@advantech.com](mailto:support.iiot.ana@advantech.com)  
Web: [www.advantech.com](http://www.advantech.com)

## Customer Support for Asia

Phone: +886-2-2792-7818 #1299 (Monday – Friday, 9 a.m. to 5:30 p.m. UTC+8)  
Fax: +886-2-2794-7327  
E-mail: [icg.support@advantech.com.tw](mailto:icg.support@advantech.com.tw)  
Web: [www.advantech.com](http://www.advantech.com)

# Appendix C: Regulatory & Safety Information

## Safety Notices



For your safety and the appropriate operation of the device, please observe the following instructions:



- The router must comply with all applicable international and national laws, including any specific regulations or restrictions concerning its operation in designated applications and environments.
- To avoid personal injury and damage to the device, use only accessories that are approved or supplied by the manufacturer. Unauthorized modifications or the use of non-approved accessories could damage the router, violate regulations, and result in loss of warranty coverage.
- Do not attempt to open the router enclosure under any circumstances.
- Before handling the SIM card, always switch off the router and disconnect it from the power supply.
- **Caution!** This equipment is not suitable for use by or near young children. Small children could accidentally swallow the SIM card.
- Ensure that the power supply voltage does not exceed 48 V DC.
- Do not expose the router to harsh environmental conditions. Protect it from dust, moisture, and excessive temperatures.
- Use routers with correct certifications and markings only in areas containing flammable or explosive materials (such as gas stations, chemical plants, or locations with explosives). In these environments, follow all restrictions regarding the use of radio devices.
- When traveling by airplane, always switch off the router. Using the router on board may endanger flight safety, interfere with mobile networks, and violate local regulations. Non-compliance can result in suspension or cancellation of telecommunications services, or legal penalties.
- Take special care when operating the router in close proximity to personal medical devices such as cardiac pacemakers or hearing aids.
- This device may cause interference if used close to television sets, radio receivers, or personal computers.
- Maintain a safe separation distance of at least 20 cm between the router and the human body during operation.
- It is strongly recommended to regularly back up all critical device settings stored in the router's memory.

## Product Disposal Instructions

The WEEE directive (Waste Electrical and Electronic Equipment: 2012/19/EU) ensures the environmentally responsible recycling and recovery of electronic products. This device contains high-quality materials and components suitable for recycling. At the end of its life, **do not dispose of this product with ordinary commercial waste**. The router also contains a battery. Remove the battery before disposing of the device, and ensure the battery is disposed of separately and in accordance with local regulations. For detailed information on product and battery disposal, consult your supplier's terms and conditions.

# Appendix D: Related Documents

[1] [ICR-2\[78\]00 Configuration Manual](#) (see *Documents to download* → *Manuals* section)



[EP] Product-related documents and applications can be obtained on **Engineering Portal** at <https://icr.advantech.com/download> address.



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).

The full text of the EU Declaration of Conformity is available at the following internet address:  
[icr.advantech.com/doc](http://icr.advantech.com/doc)