Notification Date: August 14, 2024
Effective Date: September 9, 2024

PRODUCT CHANGE NOTIFICATION

WebAccess/DMP Gen3 Client

Product Identification

Affected Products:

- **SmartStart** (SL305),
- **SmartFlex** (SR300, SR304, SR308, SR310),
- **ICR-2000**, **ICR-2400**, **ICR-2500**, **ICR-2600**, **ICR-2700**,
  ICR-2800, **ICR-3200**, **ICR-4100**, **ICR-4200** and **ICR-4400** product families.

Change Description

Detailed Description of the Change: *WebAccess/DMP* is an advanced enterprise-grade platform solution for provisioning, monitoring, managing, and configuring Advantech's Cellular routers. It provides a zero-touch enablement platform for each remote device. For more information, visit the *WebAccess/DMP* webpage (wadmp.advantech.com).

Effective from the specified date, all newly produced routers will be pre-installed with *WebAccess/DMP* client version 3.x.x instead of version 2.x.x. Please note that client version 3.x.x connects to the *wadmp3.com* portal, whereas version 2.x.x connects to the *wadmp.com* portal. These versions are not compatible with each other. We do not recommend continuing with version 2.x.x, and highly recommend migrating to version 3.x.x. For detailed migration instructions, please refer to the *Migration from 2.x.x to 3.x.x Instance* article.

Anticipated Impact on Fit, Form, and Function: From the effective date, the affected products will be produced with *WebAccess/DMP* version 3.x.x, which is not compatible with version 2.x.x.