

# ADVANTECH



## TCP SYN Keep-Alive



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# Used symbols

 *Danger* – Information regarding user safety or potential damage to the router.

 *Attention* – Problems that can arise in specific situations.

 *Information* – Useful tips or information of special interest.

 *Example* – Example of function, command or script.

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# 1. Changelog

## 1.1 TCP SYN Keep-Alive Changelog

### v1.0.1 (2012-11-22)

- First release.

### v1.1.0 (2017-03-21)

- Recompiled with new SDK.

### v1.2.0 (2020-10-01)

- Updated CSS and HTML code to match firmware 6.2.0+.

## 2. Description of router app



Router app *TCP SYN Keep-Alive* is not contained in the standard router firmware. Uploading of this router app is described in the Configuration manual (see Chapter [Related Documents](#)).

Using this module it is possible to check the functionality of the TCP connection with a defined IP address (on a specified TCP port). Establishing of the connection is carried out regularly at a specified interval. Failed attempts to establish a TCP connection are logged and at the moment when the preset limit is exceeded WAN connection is restarted.

For configuration *TCP SYN Keep-Alive* router app is available web interface, which is invoked by pressing the module name on the *Router apps* page of the router web interface. The left part of the web interface contains the menu with pages for monitoring (*Status*), configuration (*Configuration*) and customization (*Customization*) of the module. *Customization* block contains only the *Return* item, which switches this web interface to the interface of the Conel router.

### TCP SYN Keep-Alive

Status	TCP SYN Keep-Alive Status
Overview	Overview
<b>Configuration</b>	Service is running, connection OK.
Global	
<b>Customization</b>	
Return	

Figure 1: Web interface

# 3. Web interface

## 3.1 Overview

In the section with pages for monitoring the status of the router (*Status*) is available only *Overview* item which displays information about the activities of this router app.

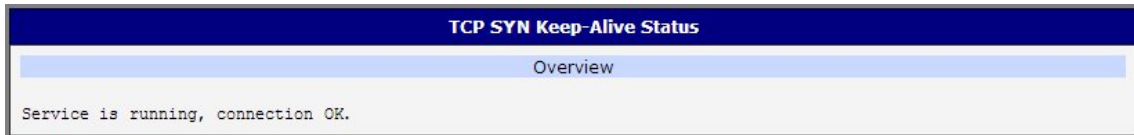


Figure 2: Overview

## 3.2 Global

The actual configuration of *TCP SYN Keep-Alive* router app is performed via the form named *Global*. The first item in the form – *Enable TCP SYN Keep-Alive service* – is used to activate this router app. Then it is necessary to define the following items:

Item	Description
IP address	IP address on which TCP connection is checked
TCP port	Port number used for communication
Period	After this time, further check of TCP connection is done (in minutes)
Max. failure	Maximum number of fails after which WAN connection is restarted

Table 1: Description of items in the configuration form

All changes will be applied after pressing the *Apply* button.

Figure 3: Global

## 4. Related Documents

You can obtain product-related documents on *Engineering Portal* at [icr.advantech.cz](http://icr.advantech.cz) address.

To get your router's *Quick Start Guide*, *User Manual*, *Configuration Manual*, or *Firmware* go to the [Router Models](#) page, find the required model, and switch to the *Manuals* or *Firmware* tab, respectively.

The *Router Apps* installation packages and manuals are available on the [Router Apps](#) page.

For the *Development Documents*, go to the [DevZone](#) page.