

## PRODUCT CHANGE NOTIFICATION

# Updates to Product and Packaging Labels

## Product Identification

### Affected Products:

- **SmartStart** (SL305),
- **SmartFlex** (SR300, SR304, SR310),
- **ICR-1600, ICR-1700, ICR-2000, ICR-2400, ICR-2500, ICR-2600, ICR-2700, ICR-2800, ICR-3200, ICR-4100, ICR-4200 and ICR-4400** product families.

## Change Description

### Reason for Change:

- The label layouts have been updated to improve product identification and traceability and to support QR-code-based router claiming in the *remote management system*.

### Detailed Description of the Change:

- A QR code containing product identification data has been introduced on the affected product and packaging labels. The QR code contains the same identification data fields across all affected product families. The QR code uses the following formats:
  - Cellular routers: `SN=ACZ1100123456785;MAC=0123456789AB;IMEI=123456789012345`
  - LAN routers: `SN=ACZ1100123456785;MAC=0123456789AB`
- The manufacturing date has been added in YYYY-MM format where applicable.

## Customer Impact

### Detailed Description of the Impact:

- The changes improve product traceability and simplify router identification and claiming in the remote management system by providing the required identification data in a QR code. No changes to product functionality, performance, or technical specifications are introduced. The changes are limited to the product and packaging label layout and identification information.

## Qualification Data

The label changes have been reviewed and verified according to our internal Quality Management procedures and meet all applicable internal requirements.

## Label Layout Comparison

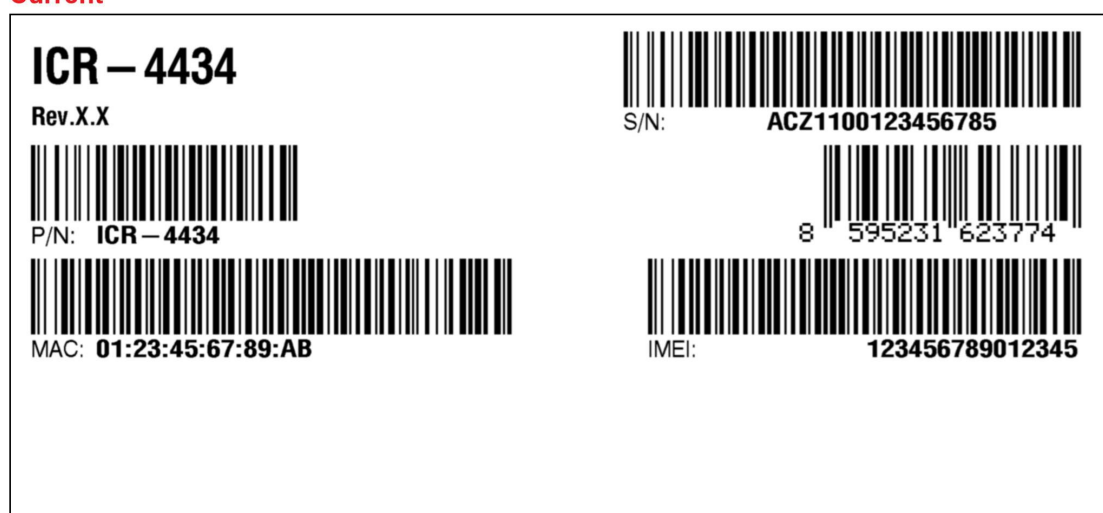
The following figures show examples of the current and updated packaging and product label layouts.

### Packaging Labels

The updated packaging labels include a QR code.

**Note:** The existing ICR-1600 packaging label remains unchanged. A separate QR-code label has been added to the packaging.

#### Current



#### Updated

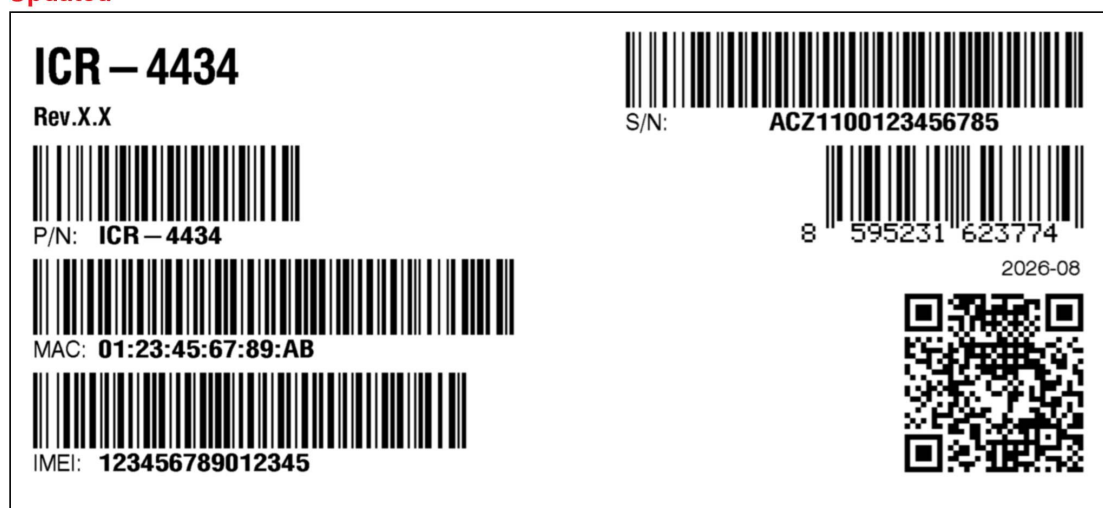


Figure 1: Packaging label — current and updated layouts

## Product Labels

The MAC address and IMEI are no longer provided as separate barcodes and remain available as human-readable values.

### ICR Product Label

- The ICR product label has been updated to include a QR code. The layout and placement of other label elements have also been modified.

#### Current



#### Updated

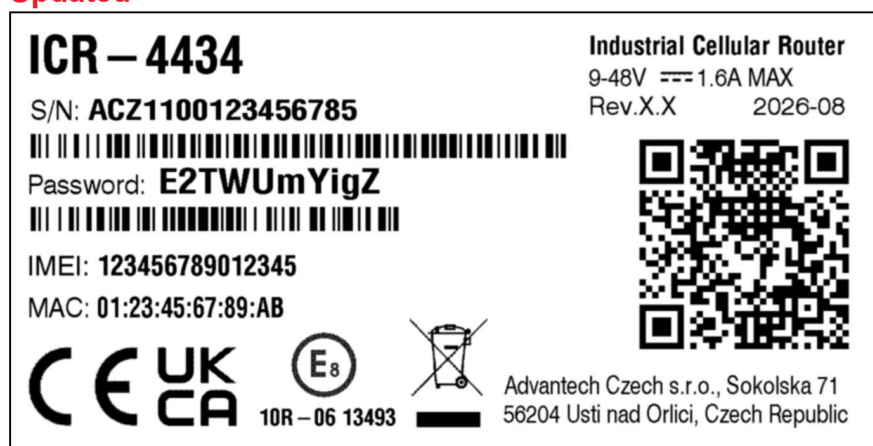


Figure 2: ICR router label — current and updated layouts

## SmartStart and SmartFlex Product Labels

- The SmartStart and SmartFlex product labels have been updated to include a QR code. The layout and placement of other label elements differ from those on the ICR product labels.

### Current



### Updated

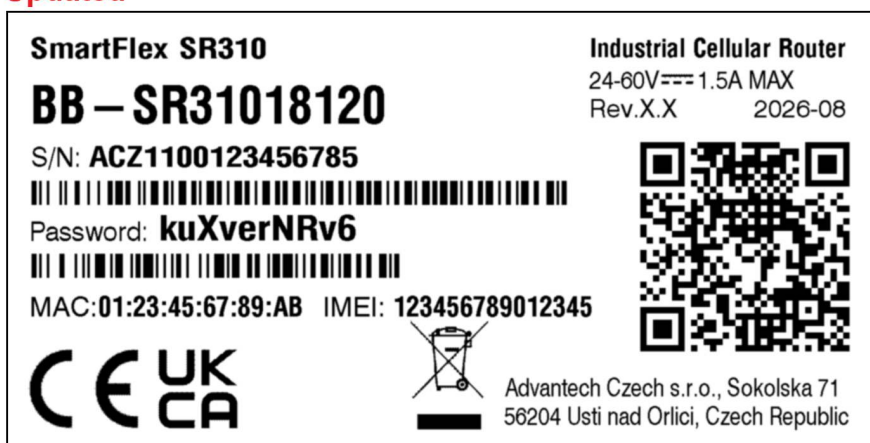
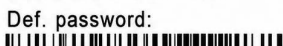


Figure 3: SmartStart and SmartFlex product labels — current and updated layouts

## ICR-1600 Product Labels

- The ICR-1600 product labels have been updated to include a QR code. The separate MAC address and IMEI barcodes have been replaced by human-readable values and the QR code.

### Current

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| <b>ADVANTECH</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| Industrial IoT Gateway/工业网关器<br>Model No./型号/型号: ICR-1645W<br>Part No./料號/料号: ICR-1645W-EU-A<br>Input/輸入/輸入: 9-48V === 1.3A MAX<br>Factory : C2<br>Made in China 中國製造(中国制造)                                                                                                                                                                                                                                                                                                                                                                                     | This device complies with part 15 of the FCC rules.<br>Operation is subject to the following two conditions:<br>(1) This device may not cause harmful interference.<br>(2) This device must accept any interference received, including interference that may cause undesired operation.<br><b>CAUTION!!</b><br>To prevent shock. Do not remove cover.No user serviceable parts inside. Refer servicing to qualified personnel.<br><b>ATTENTION!!</b><br>Pour éviter les chocs.Ne pas retirer le couvercle. Aucune pièce réparable par l'utilisateur.Pour l'entretien, adressez-vous aux personnes qualifiées, s.v.p.<br>注意!! 产品避免撞击。勿自行拆卸机壳。机台内部无客户可自行处理的部分。若有问题请咨询专业人员。<br>警告: 为避免电磁干扰,本产品不应安装或用于住宅环境。<br>警告: 在居住环境中,运行此设备可能会造成无线电干扰。 |
| <br>PN:ICR1642WCN-ES<br><br>SN:AAAXXXXXXXX<br><br>MAC:00:0A:14:91:26:BD<br><br>IMEI:868371050671342<br>Def. password:<br><br>ABCDE12345 | <br><br><br>                                                                                                                                                                                                                                                                                                                                                                            |

### Updated

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| <b>ADVANTECH</b>                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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Figure 4: ICR-1600 product labels — current and updated layouts